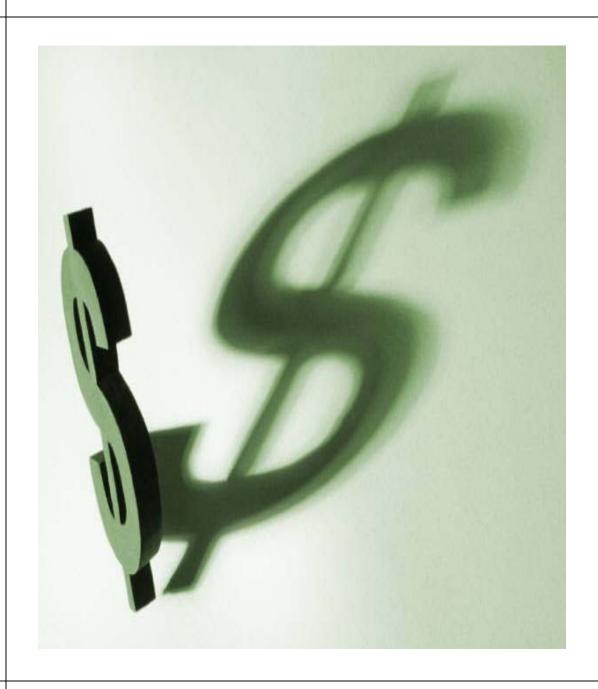
# Bi-Weekly Report as of July 11, 2003 FSA Performance Plan – FY2003





### **SUMMARY**

#### **COMPLETED PROJECTS**

- All FSA accounts are being reconciled to the Department's general ledger within 30 days after month-end close. (Project 3 Reconcile FSA accounts to Department's ledger within 30 days after month-end close)
- The decision was made to implement Federal Administer, a budgetary resource tool. As a result, *Project 32 Develop an automated tool to administer budgetary resources for FSA's programs and to provide management with the data to effectively manage those resources,* is complete.

#### **GREEN LIGHT**

- Integration testing for Form 2000 enhancements has been successfully completed. The overall project continues to be on schedule for an August 3, 2003, implementation date. (Project 7 Implement Form 2000 enhancements needed since original deployment in October 2000)
- On July 7 the eLoans team met with the Department of Labor's Government Benefits team and OMB to discuss next steps for developing the eLoans Gateway as a "reading room" on the GovBenefits website. As of July 7, over 11,500 people subscribed to students.gov "InfoSource," a subscription service that highlights the features of students.gov. Students.gov now links to 832 government and non-government student-focused websites. (Project 31 Support ED, customers and business partners by participating in the President's Management Agenda E-Government initiatives)

#### YELLOW LIGHT

• No projects were reported under this category for this reporting period.

#### **RED LIGHT**

• No projects were reported under this category for this reporting period.

#### DATE CHANGE REQUEST

• No projects were reported under this category for this reporting period.

#### **CANCELLED PROJECTS**

• No projects were reported under this category for this reporting period.

#### ACTION PLAN STATUS AT A GLANCE

as of July 11, 2003

SA No.	Indicator	Status
1	Obtain a clean audit opinion on FSA's financial statements	
	Develop and execute an FY03 plan to get off the GAO High Risk List	
	Reconcile FSA accounts to Department's general ledger within 30 days after month-end close by 9/30/03	<b>~</b>
4	Implement the proper accounting structure and appropriate internal controls in all systems impacted by FSA's system integration and technology solution initiatives	
5	Develop trial balance capability for each operating partner (ACS, Raytheon, EDS, COD) to	
6	facilitate and expedite the reconciliation process	
	Address material weaknesses and reportable conditions in audits  Implement Form 2000 enhancements needed since original deployment in October 2000	<b>©</b>
8	Determine the scope of the Debt Management Collection System (DMCS) reengineering	<b>~</b>
9	Improve school's fund management, reconciliation, and close out processes	<b>G</b>
	Stabilize the Lender Application Process (LAP) and Lender Reporting System(LaRS)	<b>✓</b>
11	Enhance Program Monitoring and Oversight	<b>6</b>
	Develop and standardize an integrated contract management approach that utilizes performance measures that are directly linked to the business case objectives	
13	Create an Enterprise-level dashboard of productivity and performance metrics	<b>~</b>
	Develop and/or implement workforce alignment (business processes, skills, etc.) initiatives and actions to support FSA performance goals and One-ED objectives	
15	Implement integrated project management oversight for FSA's system integration initiatives	<b>~</b>
16	Define an enterprise-wide data strategy and high-level implementation approach that addresses the business flow of data across the enterprise, architecture, primary ownership, standards, management, access methods, and quality	•
17	Analyze Personal Identification Number (PIN) issues related to enterprise wide management/architecture strategy	G
18	Create an overall FSA integrated security and privacy architecture	G
	Develop and implement initial phases of an enterprise-wide customer service solution that incorporates best-in-business technology and enhanced business processes	
20	Improve the management of student aid through data sharing and consolidating common borrower services and functions	Cancelled
21	Define strategy for EDExpress reengineering	<b>(</b>
	Develop an outreach strategy for Aid Awareness in support of OPE and tied to "No Child Left Behind"	
23	Upgrade technology and integrate CPS across the enterprise	G
24	Conduct NSLDS Analysis and begin phased implementation of solution	Cancelle
25	Complete the recommendations outlined in the OIG audit (A07-C001) Audit of Enterprise Architecture, issued September 30, 2002	G
	Evaluate our participation in all events	<b>©</b>
	Implement Master Promissory Note for PLUS	<b>/</b>
	Enhance our cash transaction process to accommodate OCFO procedures	<u> </u>
29	Augment Leveraging Educational Assistance Partnerships (LEAP)/Supplemental Leveraging Educational Assistance Partnership (SLEAP) module in FMS to enable direct electronic data exchange with GAPS and enhance the operational abilities	
30	Obtain a clean financial opinion for ED through: improving FMS internal processes,	Cancelle
30	programs, controls; supporting reconciliation activities between FSA Operating Partners, FMS, FMSS, GAPS and Treasury; provide integration with FSA reengineered systems; and	
	perform upgrade analysis and implementation of Oracle Federal Financials Release 11i	
	Support ED, customers and business partners by participating in the President's Management Agenda E-Government initiatives	<b>6</b>
32	Develop an automated tool to administer budgetary resources for FSA's programs and to provide management with the data to effectively manage those resources	~



#### MILESTONE PLAN STATUS AT A GLANCE

as of July 11, 2003

SA No.	MILESTONE	Status			
1	Obtain a clean audit opinion on FSA's financial statements	<b>V</b>			
1.1	Work with the Department to obtain a clean audit opinion	<b>V</b>			
1.2	Work with the Department and auditors to assure full compliance with Federal Financial Managers Improvement Act (FFMIA), Federal Managers Financial Integrity Act (FMFIA), and other laws and regulations	~			
1.3	Work with the Department to correct all material internal control weaknesses identified in the financial statement audit report	<b>~</b>			
1.4	Review internal controls in Financial Management System (FMS) to ensure that data is accurate, reliable, available and timely to maintain adequate stewardship and accountability				
1.5	Participate with Budget Services in determining credit reform subsidy estimates	<b>/</b>			
1.6	Action item has been moved to 30.10				
1.7	Assist in the preparation of all Department-wide financial statements	1			
2	Develop and execute an FY03 plan to get off the GAO High Risk List				
2.1	Review GAO Guidance, OMB concerns and FY 2002 High Risk Plan outcomes and status	~			
2.2	Determine necessary action items for FY 2003 and update plan	<b>V</b>			
2.3	Validate plan with FSA Senior Leaders, Department Advisors and share with GAO and OIG	~			
2.4	Finalize plan	<b>V</b>			
2.5	Demonstrate progress in having implemented corrective measures through improved accountability mechanism assuring addresses necessary reporting requirements for Performance Plan, Department's Strategic Plan, MIT and President's Management Agenda				
2.6	Develop internal communications infrastructure				
2.7	Update plan monthly as necessary				
2.8	Meet with and/or inform GAO and OMB on progress and internal monitoring regularly				
3	Reconcile FSA accounts to Department's general ledger within 30 days after month-end by 9/30/03				
3.1	Complete FSA reconciliations for FY03 for all Balance Sheet accounts using Standard General Ledger (SGL)	~			
3.2	Transition FSA reconciliations to FSA Accounting Division Staff	<b>V</b>			
3.3	Identify resources and FTE's needed for FY03 reconciliation effort				
3.4	Review current reconciliation process to improve audit trail of data from Operating Partners to FMS to Financial Management System Software (FMSS) and from FMS to/from Grant Administration and Payment System (GAPS)	~			
3.5	Develop an automated methodology to reconcile cash transactions in FMS to the Treasury banking system	~			
3.6	Coordinate with OCFO to reconcile all Standard General Ledger (SGL) accounts for FSA appropriations	~			
3.7	Work with FSA system owners and Operating Partners to research and resolve any reconciling differences	~			
3.8	Work with FSA system owners and Operating Partners to resolve any systemic issues	~			
3.9	Enhance FMS to populate all attributes needed for reconciliation	<b>V</b>			
3.10	Enhance FMS to integrate the transaction ID from GAPS	<b>V</b>			
4	Implement the proper accounting structure and appropriate internal controls in all systems impacted by FSA's system integration and technology solution initiatives				
4.1	Establish board members to include operating and system accountants				
	1 0				

4.3	Develop account validation framework for system development and ongoing certification of accounting and program systems providing financial management data	
4.4	Review all accounting treatment to ensure compliance with Standard General Ledger (SGL) accounting	<b>~</b>
4.5	Develop framework for measuring whether the accounting validation is working by performing independent post production validation	
5	Develop trial balance capability for each operating partner (ACS, Raytheon, EDS, COD) to facilitate and expedite the reconciliation process	
5.1	Establish a system development workgroup, including ED-OCFO, FSA-CFO, FSA Management and Program Area, Operating Partners, to develop detail requirements specific to each program area	<b>/</b>
5.1.1	Review and document each operating system (providing for consistency among and within systems)	
5.2	Develop chart of accounts for each operating partner (sub-accounts is pre- requisite) in FMS	<b>/</b>
5.2.1	Develop Trial Balance at each Operating Partner	
5.3	Utilize an automated tool to balance and reconcile all financial transactions received from Operating Partners	
5.4	Work with Operating Partner to balance and reconcile all financial transactions	
5.5	Roll up support balances in Financial Statements	<b>V</b>
5.6	Debt Management Collection System (DMCS) complies with FMS subsidiary ledger reconciliation requirements	
6	Address material weaknesses and reportable conditions in audits	
6.1	Strengthen financial reporting to ensure full compliance with OMB Circular A-123, Management Accountability and Control, and Credit Reform guidance	~
6.1.1	Ensure that the newly implemented financial management system supporting FSA's financial management and reporting needs is working effectively and adequately integrated with the Department's general ledger	~
6.1.2	Use FMSS to produce a general ledger trial balance at the reporting group level or at a consolidated level	<b>~</b>
6.1.3	Identify, research, and correct account differences and validate proper posting	<b>/</b>
6.1.4	Minimize use of manual adjustments to correct discrepancies, and maintain sufficient documentation to support accuracy and completeness of adjustments, including their preparation, review and approval	<b>~</b>
6.2	Prepare/review quarterly and annual financial statements in accordance with OMB form and content guidance 01-09	~
6.2.1	Follow established policies and procedures for preparation of quarterly financial statements, quarterly analysis of trial balance accounts and quarterly reconciliation of feeder systems to FMS and from FMS to FMSS	~
6.2.2	Define approaches to corroborate account balances for all significant accounts on a monthly or more frequent basis, as appropriate. Ensure the accuracy of reported account balances	~
6.2.3	Maintain sufficient documentation to support differences in the subsidiary records and the general ledger records	~
6.2.4	Review trial balances and financial statements for follow up on unnatural balances in financial statements	~
6.2.5	Perform proper and timely reconciliation's of financial accounting records.  Identify, research, resolve and document reconciliation differences of all significant accounts, both proprietary and budgetary, general ledger (GL) and subsidiary, in a timely manner	~
6.2.6	Verify accounting processes for FMS' new Lender Reporting System (LaRS)	~
6.2.7	Prepare quarterly Schedule 9 reports for loans receivable	<b>V</b>
6.2.8	Use data mining and other approaches to search for duplicate payments and research improper payments that are identified and refine internal controls in response to such efforts	·

6.3	With the implementation of Common Origination and Disbursement (COD),			
	remind schools that report Pell and DL disbursement data of the requirement to complete verification of selected students	<b>~</b>		
6.4	Improve monitoring mechanism to reduce the repeat of prior material weaknesses and reportable conditions	~		
6.4.1	Review auditor's report on financial statements and participate in the development of plans and actions and milestones to address any outstanding reportable conditions and Management Letter recommendations			
6.4.2	Hold regular meetings to review and discuss status of current actions developed to respond to audit report recommendations	~		
7	Implement Form 2000 enhancements needed since original deployment in October 2000			
7.1	Gather user comments and requirements	<b>V</b>		
7.2	Validate and prioritize business requirements/enhancements	<b>V</b>		
7.3	Separate operational corrective actions identified in 2001 and 2002 from enhancements	<b>~</b>		
7.4	Define and compile operational and enhancement requirements	<b>G</b>		
7.5	Add electronic corrections ability	G		
7.6	Validate processing outcomes through user testing and accounting treatment verification	<b>~</b>		
7.7	Begin to integrate enhancements in Data Mart Release III build to create integrated view for scorecard and submission reporting	G		
7.8	Manage work group and Steering Committee for business process corroboration			
8	Determine the scope of the Debt Management Collection System (DMCS) reengineering	~		
8.1	Validate whether to recompete the contract with limited reengineering or pursue			
	increased reengineering through FSA system integration and new technology solution initiatives	<b>~</b>		
8.2	Commence either a contract recompete or fully reengineering project to redeploy the system	~		
9	Improve school's fund management, reconciliation, and close out processes			
9.1	Reduce time to deliver funds to schools	G		
9.2	Identify improvements and fill gaps in current operational procedures related to reconciliation	G		
9.3	Implement systematic notifications and operational procedures related to disbursement to drawdown ratios	~		
9.4	Retire Pell's Recipient Financial Management System (RFMS) and the Direct Loan Origination System (DLOS)	G		
10	Stabilize the Lender Application Process (LAP) and Lender Reporting System(LaRS)			
10.1	Validate submissions and financial processing through regression testing	<b>V</b>		
10.2	Verify the full performance functionality of the extensions built in Oracle Financial Management System (FMS)	<b>V</b>		
10.3	Establish a CFO/Financial Partners operational management and integration work group	~		
11	Enhance Program Monitoring and Oversight			
11.1	Develop and deliver an Enterprise-wide Program Monitoring Plan	<b>V</b>		
	Student Eligibility			
11.2	Student Applicant and Disbursement Data			
11.2.1	Develop a plan to continue to identify, measure and monitor applicant and payment error	<b>V</b>		
11.2.2	Implement Phase I of the plan			
11.2.3	Develop and deliver training to staff on needs analysis, verification and conflicting documentation	G		
	School Oversight			
11.3	Integrate School Information Systems			
11.3.1	Reengineer and streamline Case Management and Oversight (CMO) business processes to reduce decision making timeframe and achieve increased	G		

	Begin to align with/participate in One-ED	
	etc.) initiatives and actions to support FSA performance goals and One-ED objectives	
14	Develop and/or implement workforce alignment (business processes, skills,	•
13.2	Concepts and Standards (SFFACS), where appropriate  Implement Phase 1 of this plan	<u> </u>
13.1	Develop a plan to identify metrics that are auditable, repeatable, can measure the quality of business services and delivery at the aggregate and service delivery level, and are compliant with the Statement of Federal Finance Accounting	<b>✓</b>
13	Create an Enterprise-level dashboard of productivity and performance metrics	<b>✓</b>
	process for FSA	
12.4	pursuing new procurements  Establish an Enterprise-wide contract performance and property monitoring	
12.3.2	Establish Pre-award Acquisition Expert Teams to support program managers	
12.3.1 12.3.2	Identify Acquisition staffing requirements  Conduct training needed to develop FSA acquisition managers	
12.3 12.3.1	Develop Acquisition human resources	
	-Business reengineering efforts underway or contemplated, which may impact existing programs	
	-Sequence under which contracts must be renewed to support program needs -Vendors and technologies best suited to meet FSA program needs	
	-Expiration dates of contracts	
	-The interplay of both programs and contracts	
	-Contracts supporting each program need	
	-Business needs -Existing programs needs	
12.2	Develop a comprehensive Procurement Plan which enumerates:	
12.1.4	Continuously monitor adherence and appropriateness of internal controls and procedures	
12.1.3	Implement internal controls and procedures across all projects	
12.1.2	Provide training and support to all stakeholders on internal controls and procedures	<b>V</b>
		V V
12.1 12.1.1	Document internal controls and procedures  Align internal controls and procedures with investment management practices	<u> </u>
	process supports the business needs and success of FSA	
12	Develop and implement proper internal controls to insure the acquisition	<u> </u>
11.5.1	Demonstrate improved risk management and default prevention strategies	<b>✓</b>
11.5	with regional reviews initiative scheduled for FY03  Risk Management and Default Prevention Strategies	
11.4.4	Coordinate submissions, outcomes, remittance processing, and data quality	<b>(</b>
11.4.3	Check and analyze the quarterly submissions for all quarters in FY03 for accuracy and proper accounting treatment and funding transactions	<b>(</b>
11.4.2	Continue enhanced oversight of lenders/servicers and guarantee agencies through improved consistency and risk management tools	<b>(</b>
11.4.1	Enhance the use of available financial partner data by implementing Phase III of the Financial Partners Data Mart	<b>Y</b>
11.4	Partner Oversight  Enhance the use of evallable financial partner data by implementing Phase III of	
	experiences	
11.3.3.2	Develop and deliver a program integrity training for schools through a combination of videoconferences , web-based training, and classroom	<b>G</b>
11.3.3.1	Plan, design and build a "100 Series" of basic training for schools	G
11.3.3	External Training	G
11.3.2	Define measures for compliance/ oversight activities to demonstrate the effectiveness of case management including technical assistance	<b>V</b>
	reengineering)	
11.3.1.2	processes (most likely Postsecondary Education Participation System (PEPS)	G
11.3.1.1 11.3.1.2	Implement electronic audits and financial statements  Define requirements and conceptual design for workflow tool to facilitate	<b>✓</b>

14.2	Establish organization alignment teams to work across channels to determine/execute the to-be-state	
14.3	Define HR systems requirements and work with ED (Time and Attendance, Retirement)	
14.4	Align functions, unit configuration, and work responsibilities with new system integration and technology solutions	G
14.5	Expand Career Zone (CZ) offerings to include new system and technology solutions	Y
14.5.1	Expand Career Zone offering to include Title IV basics - programs, delivery system, negotiated rulemaking. Build and deliver "Partnering for Performance" sessions	<b>6</b>
14.6	Review, update and use the FSA skills catalog	G
14.6.1	Review and update FSA skills catalog	G
14.6.2	Conduct gap analyses based on skills catalog (business units TBD)	G
14.6.3	Provide learning opportunities to fill skills gaps	G
14.7	Develop learning track for case management teams	<u> </u>
14.7.1	Conduct research and analysis of skills needed to perform specific jobs	Y
14.7.2	Create the curriculum, focusing on "data driven" approach	<b>♥</b>
14.7.3	Conduct skills assessment	<u> </u>
14.7.4	Provide learning options to fill gaps	<b>Y</b>
14.8	Align Manager Excellence Training to focus on Performance and Accountability	G
14.9	Assess the feasibility of implementing web-based Performance Management Process (PMP) that incorporates Education Department Performance Appraisal System (EDPAS) and Individual Develop Plan (IDP)	~
14.10	Add the career counseling component to FSA Career Zone	
14.10.1	Obtain adequate funding	<b>V</b>
14.10.2	Determine the order of magnitude of the impacted employees	
14.10.3	Identify relevant employee support needs	
14.10.4	Work with Acquisitions and Contract Performance (ACP) to develop Statement of Work (SOW) and the feasibility of interagency agreements.	
14.10.5	Award contract	
14.10.6	Develop/execute communications plan	
14.11	Ensure availability of physical space for service providers	
15	Implement integrated project management oversight for FSA's system integration initiatives	
15.1	Provide program management support for FSA system integration and new technology solution initiatives	~
15.1.1	Issue a task order under the Modernization Partner Contract to ensure continued support for integration, leadership, direction setting, reporting and contract/subcontract management	~
15.2	Formalize FSA Integration Group	
16	Define an enterprise-wide data strategy and high-level implementation approach that addresses the business flow of data across the enterprise, architecture, primary ownership, standards, management, access methods, and quality	
16.1	Identify the strategic focus areas necessary to develop a cohesive enterprise-	<b>~</b>
40.0	I Wide data stratedy	· ·
16.2	wide data strategy  Collaborate with all internal Department stakeholders and external stakeholders to identify business needs and requirements with respect to the data provided to FSA by others, provided by FSA to others, and managed by FSA	<b>6 6</b>
16.2.1	Collaborate with all internal Department stakeholders and external stakeholders to identify business needs and requirements with respect to the data provided to FSA by others, provided by FSA to others, and managed by FSA  Map the current state and future state business flow of data, as applicable, across the enterprise	
	Collaborate with all internal Department stakeholders and external stakeholders to identify business needs and requirements with respect to the data provided to FSA by others, provided by FSA to others, and managed by FSA  Map the current state and future state business flow of data, as applicable,	<b>6 6</b>
16.2.1	Collaborate with all internal Department stakeholders and external stakeholders to identify business needs and requirements with respect to the data provided to FSA by others, provided by FSA to others, and managed by FSA  Map the current state and future state business flow of data, as applicable, across the enterprise  Inventory legacy/operational data, including different databases and data stores, to identify redundancy  Determine where business data should be integrated	<b>6 6</b>
16.2.1	Collaborate with all internal Department stakeholders and external stakeholders to identify business needs and requirements with respect to the data provided to FSA by others, provided by FSA to others, and managed by FSA  Map the current state and future state business flow of data, as applicable, across the enterprise  Inventory legacy/operational data, including different databases and data stores, to identify redundancy	<b>6 6</b>

16.3.1		
	Evaluate and identify data quality problems and identify correct source of data	<b>G</b>
16.3.2	Develop a data cleansing plan based on cost, value and urgency	G
16.3.3	Develop and administer a data quality process which ensures the FSA projects	G
	implement enterprise data standards and quality standards	
16.3.4	Establish an FSA data quality committee comprised of both business and	_
	technical subject matter experts to ensure that enterprise data standards are	G
	addressed within each project	
16.4	Develop and enterprise-wide extensible markup language (XML) Technical	
	Architecture Framework to enhance data sharing and standardization with our	G
	external customers	
16.4.1	Develop an XML framework including: and FSA XML Vision, XML standards,	
	governance process, methodology, XML technical core components, sector	G
16.4.2	libraries, and schemas	
10.4.2	Develop and integrated sequencing plan that identifies when and how each initiative will implement the XML framework as part of an overall enterprise data	
	integration plan	G
16.4.3	Establish Common Record XML format	G
16.4.4	Identify initial requirements and initial design for XML Institutional Student	
10.4.4	Information Report (ISIR)	G
16.4.5	Complete development activities to implement XML for ISIR for 2004-05	
16.5	Develop integrated Data warehouse and data mart strategy	G
16.5.1	Develop Data Warehouse and Data Mart Vision	G
16.5.2	Develop Data Warehouse and Data Mart Framework	G
16.5.3	Develop technical standards and guidelines	G
16.5.4	Develop a strategy for enterprise wide data sharing and distribution (data	
	storage, management and access rights)	G
16.6	Develop technical standards, conventions, and data management guidelines	
		G
16.7	Review Security and Privacy Procedures and revise as necessary	<b>(</b>
16.8	Develop an enterprise web services/portal strategy	igotarrow
17	Analyze Personal Identification Number (PIN) issues related to enterprise wide	
	management/architecture strategy	
18	Create an overall FSA integrated security and privacy architecture	
18.1	Convene FSA security and privacy architecture working group and provide	
	Convene FSA security and privacy architecture working group and provide support for meetings and deliberations	<b>✓</b>
18.1	Convene FSA security and privacy architecture working group and provide support for meetings and deliberations  Review past work plan and update the plan with the latest business and technical	<b>~</b>
18.2	Convene FSA security and privacy architecture working group and provide support for meetings and deliberations  Review past work plan and update the plan with the latest business and technical developments that are applicable	<b>~</b>
	Convene FSA security and privacy architecture working group and provide support for meetings and deliberations  Review past work plan and update the plan with the latest business and technical developments that are applicable  Integrate FSA needs with Departmental and government wide initiatives (e.g.	<b>✓</b>
18.2	Convene FSA security and privacy architecture working group and provide support for meetings and deliberations  Review past work plan and update the plan with the latest business and technical developments that are applicable	<b>✓</b>
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18.2	Convene FSA security and privacy architecture working group and provide support for meetings and deliberations  Review past work plan and update the plan with the latest business and technical developments that are applicable  Integrate FSA needs with Departmental and government wide initiatives (e.g. Critical Infrastructure Protection, Enterprise Architecture, eAuthentication, etc.)  Recommend technical approaches to each of the security services (e.g.,	<b>B</b>
18.2	Convene FSA security and privacy architecture working group and provide support for meetings and deliberations  Review past work plan and update the plan with the latest business and technical developments that are applicable  Integrate FSA needs with Departmental and government wide initiatives (e.g. Critical Infrastructure Protection, Enterprise Architecture, eAuthentication, etc.)	<ul><li>✓</li><li>B</li><li>✓</li></ul>
18.2	Convene FSA security and privacy architecture working group and provide support for meetings and deliberations  Review past work plan and update the plan with the latest business and technical developments that are applicable  Integrate FSA needs with Departmental and government wide initiatives (e.g. Critical Infrastructure Protection, Enterprise Architecture, eAuthentication, etc.)  Recommend technical approaches to each of the security services (e.g., encryption, authentication, etc.) required by FSA (and partner organizations)	<b>B</b>
18.2	Convene FSA security and privacy architecture working group and provide support for meetings and deliberations  Review past work plan and update the plan with the latest business and technical developments that are applicable  Integrate FSA needs with Departmental and government wide initiatives (e.g. Critical Infrastructure Protection, Enterprise Architecture, eAuthentication, etc.)  Recommend technical approaches to each of the security services (e.g., encryption, authentication, etc.) required by FSA (and partner organizations)  Identify and estimate the cost of all FSA projects that will require modification to fit	<b>B</b>
18.2 18.3 18.4	Convene FSA security and privacy architecture working group and provide support for meetings and deliberations  Review past work plan and update the plan with the latest business and technical developments that are applicable  Integrate FSA needs with Departmental and government wide initiatives (e.g. Critical Infrastructure Protection, Enterprise Architecture, eAuthentication, etc.)  Recommend technical approaches to each of the security services (e.g., encryption, authentication, etc.) required by FSA (and partner organizations)  Identify and estimate the cost of all FSA projects that will require modification to fit within the proposed enterprise security/privacy standards	<b>B</b>
18.2	Convene FSA security and privacy architecture working group and provide support for meetings and deliberations  Review past work plan and update the plan with the latest business and technical developments that are applicable  Integrate FSA needs with Departmental and government wide initiatives (e.g. Critical Infrastructure Protection, Enterprise Architecture, eAuthentication, etc.)  Recommend technical approaches to each of the security services (e.g., encryption, authentication, etc.) required by FSA (and partner organizations)  Identify and estimate the cost of all FSA projects that will require modification to fit within the proposed enterprise security/privacy standards  Implement one or more proof-of-concept infrastructure improvements, with	<b>B</b>
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18.2 18.3 18.4	Convene FSA security and privacy architecture working group and provide support for meetings and deliberations  Review past work plan and update the plan with the latest business and technical developments that are applicable  Integrate FSA needs with Departmental and government wide initiatives (e.g. Critical Infrastructure Protection, Enterprise Architecture, eAuthentication, etc.)  Recommend technical approaches to each of the security services (e.g., encryption, authentication, etc.) required by FSA (and partner organizations)  Identify and estimate the cost of all FSA projects that will require modification to fit within the proposed enterprise security/privacy standards  Implement one or more proof-of-concept infrastructure improvements, with specific intention to develop an identity management infrastructure (enrollment, use of school or lender XML identity credentials, Single Sign-On) to support	<ul><li>✓</li><li>✓</li><li>✓</li></ul>
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19.11	Develop a standard process to manage both control and non-control mail to	closed
19.12	Customer interaction analysis	closed
19.13	Improve Customer Service for Schools	closed
19.13.1	Implement New Tool for Customer Service Call Center (CSCC)	closed
19.13.2	Recommendations for consolidated customer service functions	closed
19.13.3	Implement transfer capability between key schools channel delivery call centers	closed
19.13.4	Begin to implement enhanced functional interactive voice response (IVR)	closed
19.13.5	Use data to identify trends from back-end systems and customer service	closed
19.13.6	Perform analysis of work already complete towards knowledge repository (e.g.	closed
19.13.7	Implement enhancement to schools portal through integrated views & business	closed
19.14	Complete & make operational the Program Development Division's (PDD's)	closed
19.14.1	Contract for imaging services	closed
19.14.2	Implement plan for profiling of imaged documents	closed
19.14.3	Deploy Knowledge Data Base	closed
20	Improve the management of student aid through data sharing & consolidating	
	common borrower services & functions	
20.1	Identify common functions in Servicing, Consolidation, & Collections	. /
20.2	Identify interdependencies & constraints for integration of common services	<b>V</b>
20.3	Implement quick hits	<b>/</b>
21	Define strategy for EDExpress reengineering	
21.1	Define Strategy for EDExpress reengineering	G
22	Develop an outreach strategy for Aid Awareness in support of OPE & tied to	
	"No Child Left Behind"	
00.4		
22.1	Analyze current Student Aid Awareness pubs & costs, & validate strategy	
22.2	Determine additional portal functionality	
22.3	Design & build Release 3 of Students Portal to incorporate revised publications &	
23	Upgrade technology & integrate CPS across the enterprise	
23.1	Develop a plan for upgrading CPS	\
23.2	Requirements & design for upgrading CPS	R
24	Conduct NSLDS Analysis & begin phased implementation of solution	
24.1	Deliver NSLDS Action Plan	alaaad
		closed
24.2	Begin to implement the detailed technical hardware & software design of the	closed
24.3	CIO will begin the effort to re-platform the NSLDS	closed
24.4	Complete the technical hardware & software re-platform	closed
25	Complete the recommendations outlined in the OIG audit (A07-C001) Audit of	
	Enterprise Architecture, issued September 30, 2002	
25.1	Implement the OIG recommendations to strengthen the linkages between	G
25.2	Continue to populate, validate the information in the enterprise architecture	
		G
25.3	Procure additional EA tool licenses, tool maintenance	
25.4	Develop a process flow to manage the information in the FSA enterprise	G
25.5	Develop the requirements & technical product to export the FSA enterprise	G
26	Evaluate our participation in all events	
27	Implement Master Promissory Note for PLUS	
27.1	Implement PLUS electronic Master Promissory Note (eMPN) for DL	<b>/</b>
28	Enhance our cash transaction process to accommodate OCFO procedures	<u>*</u>
00.4	Washanith Orangtina Partners Ocates to 2 0050 to 1 1 1 1 1	
28.1	Work with Operating Partners, Contractors & OCFO to establish transaction-	<b>V</b>
28.2	Work with Operating Partners & Financial Institutions to identify & correct	<b>/</b>
28.3	Enable FSA to identify differences before month-end & reduce Treasury	<b></b>
28.4	Develop & automated methodology to reconcile cash transactions in FMS to the	<b>V</b>
29	Augment LEAP/SLEAP module in FMS to enable direct electronic data	
	exchange with GAPS & enhance the operational abilities	
20.4	·	
29.1	Solicit & compile community/user requirements	
29.2	Meet & define Financial Management System (FMS) to GAPS connectivity &	
29.3	Test & validate the processing stream & edits with internal & external participants	
29.4	Define an operational work group comprised of FSA CFO, Financial Partners,	
29.5	Define strategy to enable additional reporting capabilities	
29.6	Provide feeders to Financial Partners Data Mart in conjunction with Release III	
30	Obtain a clean financial opinion for ED through: improving FMS internal	
30		
1	processes, programs, controls; supporting reconciliation activities between	
	FOA Outside Doubles FMO FMOO CARO CT	
	FSA Operating Partners, FMS, FMSS, GAPS & Treasury; provide integration	
	with FSA reengineered systems; & perform upgrade analysis & implementation	

30.1	Upgrade to Oracle Database 11i	<b>\</b>
30.2	Integrate the transaction ID from GAPS	<b>/</b>
30.3	Enhance FMS Operations processing	<b>/</b>
30.4	Implement Federal Administrator	unfunded
30.5	Implement Guaranty Agency Forms 2000 Enhancements	G
30.6	Implement Program Change Requests	<b>/</b>
30.7	Implement FSA/Title IV Web-based (Draw-down) Capability & Award Processes	unfunded
30.8	Integrate & interface with Debt Management & Collection System (DMCS)	unfunded
30.9	Complete Tier 2 & Tier 3 of Headquarters' Oracle Implementation Approach	unfunded
30.10	Enhance 'Splitter' process in Financial Management System (FMS). Review FMS	
	and Accounting Division Operations processing	
31	Support ED, customers & business partners by participating in the President's	
	Management Agenda E-Government initiatives	
31.1	E-Gov Support:Implement & participate in cross-gov initiatives including eLoans	G
31.2	Cross Agency Web Support:Support operations & usability of existing interagency	G
31.3	New R&D: Provide support for pilot tests, proofs of concept, research, white	unfunded
32	Develop an automated tool to administer budgetary resources for FSA's	
	programs & to provide management with the data to effectively manage those	
	resources	
32.1	Determine requirements for program fund management that are consistent with	<b></b>
32.2	Investigate options that are compatible with Oracle financials, will integrate with	<b>/</b>
32.3	Select an option that meets reqmnts, test for ability to meet reqmnts & decide	<b>/</b>
32.4	Implement pilot based on decision	<b>/</b>

On Track





Completed

## Appendix A - Project Status Report

Priority#	Channel	Action Item	Status Date	Progress Summary	% Complete
1	CFO	Obtain a clean aud	dit opinion on FSA's f	ùnancial statements	
Green					
			4/18/2003	COMPLETED	100
			2/11/2003	Both the Department and FSA received a clean opinion on the FY'02 audit. Multiple action plans and efforts will be put into place during FY'03 to improve our processes, analysis and reconciliations to enhance our probability of receiving a clean audit in FY'03.	100
			2/11/2003	Corrective action plans for findings of material weaknesses and internal control issues are due in 60 days.	100
				First quarter financial statements are due to CFO Monday, February for review and analysis. These statements are due to OMB by February 15th.	
			1/27/2003	Clean audit opinion was rendered on 1/27/03	100
			1/10/2003	Currently working with OCFO to achieve clean audit opinion. Ernest & Young (auditors) has delivered the official draft reports to the Office of Inspector General (OIG) for review. OIG will deliver the official draft reports to OCFO/FSA January 10th. ED's consolidated written comments are due to OIG/E&Y by January 16th.	95
			12/27/200 2	Currently working with OCFO to achieve clean audit status	90
2	COO	Develop and execu	tte an FY03 plan to ge	et off the GAO High Risk List	
Red					
			6/28/2003	Although a plan has been developed to get off of the GAO High Risk List, this item is being considered red because the goal of getting of the list in FY 2003 cannot be accomplished because of GAO not agreeing to reconsider the January 2003 designation.	75
				However, the high risk plan is being executed. Improvements, monitoring and reporting of financial management, systems integration, customer satisfaction and program integirty are continuing. One item of concern in the current performance plan is that the dates for the finalization of the FSA Consistent Data Strategies are going to be missed and revised dates have not yet been agreed to by management. This project is particularly important to the high risk plan because of its implications for systems integration as a whole, and because of its particular focus on an agreed to data quality framework for FSA as an enterprise.	

6/13/2003 Will not meet goal of removing the SFA programs from the GAO High Risk 70 List in FY 2003. June 9, 2003 Letter from David Walker, GAO, stated that they decline to commit to reconsider their January 2003 decision to classify the SFA programs as high risk. --Is not their policy to address high-risk designations out of cycle [provide reports to Congress every two years Jan 2001, Jan 2003, etc.] ----Key reason is because it allows time between assessments to demonstrate the sustainability of corrective measures ----Worried about precedent it would set and possible significant unplanned use of resources that would adversely affect their ability to meet congressional mandates and requests on time --Largely because of the remaining financial management issues, believed that in their independent and professional judgment that as of January 2003, the SFA programs did not fully satisfy the criteria for removal from the high-risk list. However, will continue to use Project and Performance Measurement System to measure progress on addressing issues important to the designation: --Meeting Financial Management PMA goals and sustaining a clean opinion. --Continuing the good work started and meeting Human Resources and Information Technology and other PMA goals --Sustaining and even making more improvements in FSA to have a balanced management approach as it is modernizing and integrating its systems and processes. --Continuing open dialog with GAO and providing the PMA Initiative updates quarterly and providing FSA specific information frequently and other briefings as appropriate [GAO accepted our offer for briefings]. Item remains yellow until the Department has assurance that GAO will 5/30/2003 65 reconsider the January 2003 SFA Programs high-risk designation. GAO stated they should provide a response by 6/6/03. If receive a positive response, anticipate briefings on One-ED and Financial Performance will be held in June. Discussions continuing with OMB regarding the Pell erroneous payments reduction % - OMB requesting move to under 2.5% for FY 2004, Department holding to 3.1% as outlined in Performance Plans (significant reduction not on the horizon until the IRS Tax Code is revised to allow the appropriate match of income information). During this period GAO met internally regarding the Secretary's May 2, 2003. 5/16/2003 60 request that the SFA Program high-risk designation be reconsidered. A formal response is being drafted by GAO. Discussions are ongoing regarding the OMB reporting document to support OMB's monitoring of status on the PMA SFA program specific initiative through July 1, 2004. OMB and the Department continue to be work the proposed legislative changes to the IRS Tax Code to assist in an income verification match. A meeting with OMB was held where OMB requested the schedule for a data strategy framework dependent item (single number). Various other meetings have been held with OMB/GAO/IG regarding issues that will continue to support efforts to improve program integrity. This item will remain yellow until the Department has assurance that GAO will provide an interim assessment prior to the end of the fiscal year. 4/18/2003 Secretary letter to GAO requesting reconsideration of SFA program high-risk 50 designation finalized and in clearance process. Status will remain yellow until a response is received from GAO regarding the reconsideration. As a result of a meeting with OMB, developed a reporting document (7104 Plan) to support OMB's monitoring of the status of the President Management Agenda SFA Program specific initiative. Auditor selected for Financial Statement audit and milestones established to provide auditors with interim March 31, 2003 financial statements with supporting reconciliations and analysis of significant account balances. Enterprise Architecture briefing to be held for the IG, similar to the briefings held for OMB and GAO, and the

Data Strategy Framework Kick-off meeting was held. Default Management and Prevention Strategies project on track to inform Five Year Performance Plan, and meeting scheduled with the IG to discuss the risk in the SFA

programs.

Priority# Channel	Action Item Status Date	Progress Summary	% Complete
	4/4/2003	Hold	30
	3/21/2003	Discussions, validation and refining of strategy held between COO and Deputy Secretary. Briefings with GAO to be held on areas raised in GAO's January 2003 report to demonstrate FSA/Department have addressed or have plans and management in place to address. Issues deal with financial management, enterprise architecture, systems modernization, maintaining program integrity, the prevention and collection of defaulted loans and human capital management issues. The first briefing was held March 17, 2002 covering the Department's Enterprise Architecture. The joint presentation by ED-OCIO and FSA-CIO was well received and well attended by FSA and Department management representatives.	30
	3/7/2003	Letter for the Secretary's signature requesting reconsideration provided to participants at Performance Meeting and to the Channel Heads for comment. The letter was also provided to MIT, the DepSec's and Legislation as a head's up and in support of 3/12/2003 Hoeksra Hearing proposed actions to address the high-risk designation. The updating of the FSA Five Year Plan (to include the FY 2003 Annual Plan), the timely submission of the FY 2002 Annual Report (to include the list of accomplishments against all the FSA projects in the FY 2002 plan), the continued improvements to the FSA financial management infrastructure and processes and procedures, finalization of the Default Management Strategies, continued/enhanced emphasis on program monitoring, timely development of the FSA Consistent Data Framework, meeting modernization/integration/enterprise architecture requirements/goals and assuring that FSA is fully engaged in One-ED and addressing Human Capital future needs is key to success of this effort.	25
	2/7/2003	FSA was on GAO's High Risk List for FY 2003, issued January 30, 2003, supported by work ending and ongoing through December 2002. In January, FSA received a clean opinion on its FY 2003 financial statement audit - thus the major obstacle for being removed from the GAO High Risk List has been overcome, although not timely enough to affect the January 2003 GAO High Risk designation. However, the FSA is requesting a reconsideration of the designation in FY 2003, in consideration of the clean audit, the plans for continued financial management improvement, and the commitment by management to address the issues, as demonstrated in the FSA and Department Annual Plans, the Department's Strategic Plan and other more detailed plans. This item will remain yellow until we have assurance that GAO will provide us with an interim assessment. It will turn red if GAO decides not to provide us with an interim assessment. At this time the COO of GAO knows that there will be a formal request and is open to discussing the request internally.	25
	1/24/2003	Although the draft financial statement audit report indicates that FSA is going to receive a clean opinion (thus the major obstacle for getting off of the GAO High Risk List will have been overcome), until we have assurance that GAO will provide us with an interim assessment prior to the end of the fiscal year the project will remain yellow.	10
3 CFO  Green	Reconcile FSA accounts to Department	's general ledger within 30 days after month-end close by 9/30/03	
Green			
	7/11/2003	Project is closed. All FSA accounts are being reconciled to the Department's general ledger within 30 days after month-end close.	100

Status Date	Progress Summary	% Complete
7/8/2003	All milestones completed.	100
4/18/2003	Reconciliations for the month of March have begun and should be completed and approved within metric.	50
4/4/2003	Reconciliations for the month of March have begun and should be completed and approved within metric.	50
	3.1	
3/21/2003	FSA and OCFO are finalizing the closing schedule so that FSA can meet the metric of reconciling 30 days after month-end. The FSA Operating Partner to FMS to FMSS reconciliations has been completed for the December period.	55
3/7/2003	Reconciliations (including analyzing and resolving differences) for the month of December are behind schedule due to delay in closing FMSS. The timely closing of FMSS is critical to FSA meeting target dates for completion of reconciliations. FMSS has not yet closed month of December	50
2/11/2003	November reconciliations were completed in a timely manner. The FMSS preliminary trial balances have been received by FSA during the week of February 3rd. The December period reconciliaiton process has begun.	50
1/27/2003	Reconciliations (including analyzing and resolving differences) for the month of November are on schedule to be completed and approved within the 40-day goal of month-end close for the first quarter reconciliations. More specifically,  1) Initial work has begun on new methodology to reconcile the Direct Loan advance account. Coordinating with the Schools channel to reconcile from School (I.e., SAS, 732 report etc).  2) Forms 2000 November reconciliations are in the review process and will be forwarded to management for approval on 1/27/03.  3) FMS (pre) to FMS (post) reconciliations are in the review process and will be forwarded to management for approval on 1/27/03. This includes Direct Loan financing fund (x4253), FFELP liquidating fund (x0230) and financing fund (x4251).  4. FMS (post) to FMSS reconciliations are in the review process and will be forwarded to management for approval on 1/27/03. This includes Direct Loan financing fund (x4253), FFELP liquidating fund (x0230) and financing fund (x4251).  5. Initial work has begun on a new methodology to reconcile FSA grant funds for the FMS (pre) to FMS (post) and FMS (post) to/from GAPS and to FMSS.  FMS (post) to FMSS reconciliations are in the review process and will be forwarded to management for approval on 1/27/03. This includes Direct Loan financing fund (x4253), FFELP liquidating fund (x0230) and financing fund (x4251).  7. Support provided to ED to complete November DCMS reconciliations, which have been forwarded to management for review and approval.  8. Initial planning has begun to address the beginning balance differences as	25
1/10/2003	8. Initial planning has begun to address the beginning balance differences as Reconciliations for the month of October have been performed and approved timely (within 45 days of month-end for first quarter reconciliations). All differences have been identified. These differences are being researched for resolution. The reconciliations for the month of November are in progress and are expected to be completed on time.	100
12/27/200 2	A detailed project plan is being developed and is expected to be finalized the week of January 3rd.	00

Priority# Channel

4 Green	CFO	Implement the proper accounting struct integration and technology solution init	ure and appropriate internal controls in all systems impacted by FSA's system iatives	
		6/27/2003	This project is moving along on schedule. Awaiting comments from IBM and Cotton & Company on the progress of the COD ICR and PPV of COD.	97
		1/27/2003	A new team, "Program and System Development" will be formed and staffed within the CFO organization to focus primarily on meeting this initiative.	80
		1/10/2003	Project plan is being expanded and will be finalized by 1/13/03. A new team "Program and system Development" will be formed and staffed within the CFO organization to focus primarily on meeting this initiative.	80
		12/27/200 2	A detailed project plan is being developed and is expected to be finalized the week of January 3rd.	00
5 Green	CFO	Develop trial balance capability for eac reconciliation process	h operating partner (ACS, Raytheon, EDS, COD) to facilitate and expedite the	
		6/27/2003	Project on schedule. Comments from each Operating Partner are expected by mid July to implement Check Free and have all cash transactions reconciled with FMS and Treasury.	75
		3/21/2003	CFO is drafting the project plan and report requirements for the operating partners. The requirements will be presented to OCFO next week. We will meet with the operating partners during the last week of March to present the requirements, answer their questions, and request proposals for the work.	10
		3/7/2003	CFO will meet with OCFO next week to begin the work on this initiative.	00
		1/27/2003	NO CHANGE	00
		1/10/2003	Dependent on issues resolution in other tasks including defining sub-accounts for FSA activity. The project plan for developing trial balances will be prepared mid-February.	00
			CFO is in the process of finalizing a detailed project plan to develop and implement trial balance reporting capability for each operating partner. Draft plan expected 1/31/03.	00

Status Date Progress Summary

Priority# Channel

Action Item

% Complete

Priority# Channel Action Item Status Date Progress Summary % Complete

#### 6 CFO Address material weaknesses and reportable conditions in audits

Green

6/27/2003	All milestones completed as of 6/27/03.	100
4/18/2003	All material weakness and reportable conditions are being addressed and corrected.	65
3/7/2003	For FY02 a corrective action plan has not yet been finalized. For FY00, 17 of 18 recommendations are closed. For FY01, 11 of 12 recommendations are closed.  Open Items: FY00 3.4.1 Work with the Department to complete corrective	90
	actions on IG Audit CAN 1190013-Review of Security Policies and Plans as referenced in the 2000 FMFIA report.  FY01 - 3.1.1 Implement agreed to corrective actions that address issues identified in the three audits referenced in finding (ED-OIG/A11-B0007, ED-OIG/A11-B0007, ED-OIG/A1-B0007, ED-OIG/A1-B0007, ED-OIG/A11-B0007, ED-OIG/A11-B0007, ED-OIG/A11-	
2/5/2003	ED-OIG/A11-0009, GAO-01-1067).  OIG and Ernest & Young have issued an unqualified opinion on the FY 02 FSA financial statements. All financial audit related corrective actions have been completed.	50
1/27/2003	All corrective actions have been completed by 12/31/02 and closed in FSA's corrective action system. OCFO and OIG have concurred. Final draft of the financial statements and related notes were submitted on 12/31/02. Audit field work was completed on 01/02/03. FSA received the DRAFT audit opinion on 1/24/03.	50
1/10/2003	All corrective actions have been completed by 12/31/02 and closed in FSA's corrective action system. OCFO and OIG concurrence is pending.	50
	Final draft of the financial statements and related notes were submitted on 12/31/02. Audit field work was completed on 01/02/03. FSA is waiting DRAFT auditor's opinion and internal control report which is due 01/10/03. FSA will provide a response to both the opinion and internal control review by	
12/27/200 2	12 of the 13 audit (FY 2001 Financial Statement Audit) recommendations are scheduled to be completed by 12/31/02.	50

#### 7 **FP** Implement Form 2000 enhancements needed since original deployment in October 2000

Green

7/11/2003 Integration testing has been successfully completed. The overall project continues to be on schedule for an 8.3.2003 implementation date.

Status Date	Progress Summary	% Complete
6/27/2003	System testing has been completed successfully. The overall project effort continues to be on schedule.	80
6/13/2003	The Build and Unit test phase for the project has been completed successfully with no issues to report. System testing is in progress and on schedule.	65
5/30/2003	The build phase for the project continues to proceed according to schedule with no issues to report.	50
5/16/2003	The Technical Design phase and Testing Scenarios have been documented and completed on schedule. The build phase for the project has begun and is on schedule.	40
5/2/2003	The first deliverable, which includes completion of Functional Design and associated documentation, was completed successfully and according to the project schedule. The project has entered the Technical Design phase and continues to progress on schedule.	28
4/18/2003	Drafts of the Functional Design documents were distributed for review and feedback on 4.15.2003. The project is on schedule and will complete the first deliverable on 4.18.2003.	25
4/4/2003	The requirements phase of the project has been completed on schedule. The functional design phase began on 3.24.2003 and is currently on target to be reviewed and completed by 4.18.2003. Due to reprioritization of specific requirements of this project, which were driven by the need to maintain a clean audit for FY03, the project has changed scope/focus and some of the action items originally planned no longer apply. Therefore, action items 7.3 through 7.8 will be reviewed and re-aligned to fit the current project effort. The corrections to these action items will be submitted for review and	15
3/21/2003	Draft technical proposal has been reviewed and finalized. First deliverable has been awarded and has a scheduled begin date of 3.10.2003. Project has begun and is on schedule.	00
3/7/2003	Draft technical proposal has been reviewed and finalized. First deliverable has been awarded and has a scheduled begin date of 3.10.2003.	00
2/21/2003	Draft task order has been distributed for review and comment.	00
2/7/2003	Project Team is assembled. Team is working on business case for IRB and preparing draft task order.	00
1/24/2003	Business case approved by DSG and IPC. Pending IRB review and approval.	00
1/10/2003	DSG review has been rescheduled for Tuesday, 1.7.2003.	00

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Priority# Channel

Priority#	Channel	Action Item	Status Date	Progress Summary	% Complete
				Business case submitted to DSG. Scheduled for review on Tuesday, 12.31.2002.	00
			12/13/200 2	Business case justification proceeding through internal review for presentation to DSG.	00
8 Green	STU	Determine the scope of th	ne Debt Manag	ement Collection System (DMCS) reengineering	
Green			3/21/2003	The project has been 100% completed. The final Milestone statuses are listed below:	100
				Received approval from the COO and Director of Acquistion and Contracts to extend the current contract for DMCS for a period of 12 months with a 3 month option.  The decision to recompete under the Common Services for Borrowers window has been approved and the current DMCS contract has been approved for extension	
			3/7/2003	The decision not to recompete the DMCS contract as a stand alone was made. The re-engineering of DMCS will be rolled into the CSB initiative. Preliminary Market Research has been conducted for CSB and a report will be provided the week 3/10/03 to the COO, GM for Students and Glenn Perry. Dan Hayward has been selected to be the project manager for this effort. Michael J Murry has been detailed as Acting Manager of Direct Loan Servicing. We have received funding for CSB project and # 20 under "unfunded" is now combined with # 8 "funded". No further reporting on # 8 as it relates to DMCS only. Future reporting will support the CSB actions and	90
			2/7/2003	The decision not to recompete the DMCS contract as a stand alone was made. The re-engineering of DMCS will be rolled into the CSB initiative.  With the final decision made relating to DMCS re-engineering as a separate initiative,work has begun for market research for an integrated solution for Common Services for Borrowers (CSB). The request for market research information is scheduled to be distributed no later than 2/28/03	90
			1/24/2003	Decision will be made no later than 1/31/03. Discussions within Student Credit Management are occurring weekly.	80
9 Green	SCH	Improve school's fund ma	inagement, rec	onciliation, and close out processes	
			7/16/2003	Delivery of first data for joint CFO/Title IV Delivery dashboard measure has been rescheduled for August 1. (Measure: Process 90% of the fund requests so that funds will be available to schools in GAPS within 36 hours from the time COD receives records.) Legacy system retirement activities	74
			6/27/2003	All uncompleted milestones are on track for completion by their scheduled completion dates.	69

Priority# Channel	Action Item Status Date	Progress Summary	% Complete
	6/18/2003	The COD and FMS teams are discussing the most feasible way to define and report on the performance plan success measure (Process 90% of the fund requests so that funds will be available to schools in GAPS within 36 hours from the time COD receives records). Once the discussion concludes, this measure will be added to the executive dashboard.	65
	6/4/2003	Steady progress is being made toward the overall project goal.	60
	5/16/2003	Steady progress is being made toward the overall project goal.	56
	4/18/2003	Steady progress is being made toward the overall project goal. (Last week's % complete was reported incorrectly and should have read 43%.)	47
	4/4/2003	Although milestone 9.3 closes out this period, the project-level Percent Complete continues to be tied to the most general milestone (9.1) and the single largest milestone (9.4), both of which are expected to be complete near fiscal year end.	38
	3/21/2003	Steady progress is being made toward the overall project goal.	38
	3/7/2003	Steady progress is being made toward the overall project goal.	33
	2/21/2003	Steady progress is being made toward the overall project goal.	29
	2/7/2003	Steady progress is being made toward the project goal as a whole.	25
	1/27/2003	Overall project Percent Complete is at this point in the year still a straight proration (days elapsed / days in total period), because steady progress is being made toward the project goal as a whole.	21
	12/13/200 2	( ) ( )	07
10 FP Green	Stabilize the Lender Application Proces	ss (LAP) and Lender Reporting System(LaRS)	
	6/27/2003	Completed	100

Priority# Channel	Action Item	Status Date	Progress Summary	% Complete
		6/13/2003	This project to stabilize the LAP/LaRS System (FSA ID #10) was successfully completed on 01.07.2003. This project may now be closed.	100
		5/30/2003	The success measures are being reviewed for successful close out of project.	99
		5/16/2003	No input for this reporting period.	99
		5/2/2003	Assmebling analysis results for validation.	99
		4/19/2003	Awaiting approval of recommendation to remove Milestones 10.4 and 10.5 from this project.	99
		4/4/2003	The first and second deliverable were awarded and began 10.01.2002. The Task Order was delivered in phases 12.6.2003 and 1.7.2003 and accepted 2.6.2003. The project changed scope/focus and some of the action items originally planned were not contained in the Task Order. Therefore, action items10.4 through 10.5 will be addressed outside the scope of this Task Order. Approval will be obtained to document management concurrence.	90
		3/21/2003	No change for this reporting period.	30
		3/7/2003	Milestones 10.1 and 10.2 are completed. Meetings will be scheduled to discuss approach for ongoing reviews and monitoring.	30
		2/21/2003	All deliverables have been reviewed and accepted. Will provide close-out status for subtasks by next reporting period.	05
		2/7/2003	Accenture deliverable was reviewed and accepted.	05
		1/24/2003	Pending deliverable approval by business unit (FPC).	05
		1/10/2003	NO CHANGE	05
		12/27/200 2	Approval received from DSG, IPC and Deputy Secretary Hansen.	05
		12/13/200 2	Funding approved by IPC as of 12.10.2002.	05

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Priority# Channel Action Item Status Date Progress Summary % Complete

#### 11 SCH Enhance Program Monitoring and Oversight

Green

		7/16/2003	Depending on how the requested change to milestone 4.1's dates and success measure is resolved, this project is bearing fruit and may go to green in the next period.	69
		7/2/2003	Project is running yellow due to the number of end-loaded milestones that have not yet approached completion. Considerable progress has been made since the last reporting period.	64
		6/18/2003	We are at the end of the third quarter, but are still not anywhere near 3/4 complete on the biggest milestones. The fact that most things are end-loaded increases the risk of blowing the Sept. 30 completion target. Milestone owners have agreed that it is reasonable to report the project level as yellow until the milestones catch up. (The alternative would be to run green until Sept. 30 and then go red the next period, should the project not be	55
		6/5/2003	Projects are progressing as planned. Reporting has resumed on milestones 11.2.1 and 11.2.2 re applicant and payment error.	52
		5/16/2003	Milestones 11.4.3 and 11.4.4 have been moved into project #11 per agreement reached in last week's IPC.	39
		5/7/2003	The business channels have indicated that the majority of their milestones are end-loaded, and are therefore reporting them as green although the percents complete are still low relative to where we are in the fiscal year. The end-loading increases the risk of non-completion associated with project #11 overall, although the channel reporters feel that the risks associated with each milestone are being managed adequately. The one exception to this trend is milestone 4.1, financial partners data mart phase III implementation, which has been subject to delays in obtaining approvals and is now anticipated to start during May. This milestone is reading 0% complete, yellow, as one would expect.	36
		4/23/2003	A methodology for reporting this project fairly and accurately is currently under review by the enterprise owners. Full reporting will begin May 7.	00
12	ACP	Develop and implement proper internal FSA	controls to insure the acquisition process supports the business needs and success of	

13 ANAL Create an Enterprise-level dashboard of productivity and performance metrics

6/26/2003 No comment.

Green

Green

50

Priority# Channel	Action Item Status Date	Progress Summary	% Complete
	3/7/2003	The first edition of the FSA executive dashboard was provided to all FSA managers on Feb 24, 2003. The dashboard provides high level measure of FSA operations. It will be issued weekly by noon on Thursdays.	100
	2/21/2003	Dashboard has been revised and presented to the Sr. Leadership. We should start producing a regular report the week 2/24.	50
	2/7/2003	We met with COO to present the executive dashboard on 2/6/02. We've made some revision and hope to present it to management council shortly.	35
	1/24/2003	We have developed a straw man of the executive dashboard and will be finalizing it shortly. We are receiving data for a large portion of the "operational metrics" section and are working to secure "task order monitoring" and monthly budget data.	33
		We have developed and presented a straw man that will capture more detailed performance data to the Students, Schools, FP and CIO channels. Their staff are inventorying performance data as a first step in coming up with a final design.	
	12/13/200 2	The scope of the project has been defined and meetings to identify and collect the data for the measures will occur in January 2003.	05
14 HR Green	Develop and/or implement workforce a performance goals and One-ED object	lignment (business processes, skills, etc.) initiatives and actions to support FSA ives	
	6/27/2003	Progress on our human capital initiative is good and further success is contingent upon successfully awarding both the Workforce Alignment contract (which should be done before mid-July) and the completion of an interagency agreement with RCI (which is also progressing satisfactorily).	65
	4/18/2003	Statement of Work done and sent to Acquisitions. To be awarded through MOBIS	60
	3/27/2003	Working on the SOO that will procure the resources that will support this initiative.	50
	1/24/2003	Completed business case for workforce alignment team. Will present to DSG on 1/30/03.	50
15 COO Green	Implement integrated project managem	ent oversight for FSA's system integration initiatives	
	6/27/2003	Task Order 126 was issued in March to provide for integrated project management oversight and leadership across the FSA organization.	100

Priority#	Channel	Action Item	Status Date	Progress Summary	% Complete
			3/7/2003	Need to review Accenture's new monthly Program Leadership and Administration Achievement Report for January and February, 2003. Contractually required to provide feedback to Accenture regarding new report by March 20, 2003. Per Task Order 125, John Fare is designated as person to provide feedback to Accenture.	95
			1/24/2003	Still working to redefine Accenture's and FSA's roles and responsibilities reach agreement on level of effort and price	33
			1/10/2003	Need to reshape relationship with Accenture for Integration Leadership, Program Management and Contract Administration.	30
16  Green	CIO			and high-level implementation approach that addresses the business flow of data ary ownership, standards, management, access methods, and quality	
			7/11/2003	No Change.	20
			6/27/2003	IPC has approved change request for overall project completion date to November 17, 2003. The Data Strategy Task Order has been signed with optional deliverables awarded. The Data Strategy Framework team had a kickoff meeting on April 14. The Technical Strategies team had it's kickoff meeting on 4/15. Additional meetings with key Business Process experts and System Owners have started and will continue through May - June to gather overall data strategy business objective. Deliverable 123.1.1 Data Strategy Statement of Strategic Data Focus Areas has been submitted. The optional deliverables Enrollment Business Objectives and High Level Requirements 123.1.26 and Access Management Business Objectives and High Level Requirements 123.1.27 are on target to be delivered 6/30. The overall Data Strategy Task Order end date is 11/17/2003.	20
			6/13/2003	Change request for overall project completion date to November 17, 2003. The Data Strategy Task Order has been signed with optional deliverables awarded. The Data Strategy Framework team had a kickoff meeting on April 14. The Technical Strategies team had it's kickoff meeting on 4/15. Additional meetings with key Business Process experts and System Owners have started and will continue through May - June to gather overall data strategy business objective. Deliverable 123.1.1 Data Strategy Statement of Strategic Data Focus Areas has been submitted for review (4/30/03 - on time). This item remains red because the due date needs to be updated to reflect the task order due date of 11/17/2003.	14
			5/30/2003	Change request for overall project completion date to November 17, 2003. The Data Strategy Task Order has been signed with optional deliverables awarded. The Data Strategy Framework team had a kickoff meeting on April 14. The Technical Strategies team had it's kickoff meeting on 4/15. Additional meetings with key Business Process experts and System Owners have started and will continue through May - June to gather overall data strategy business objective. Deliverable 123.1.1 Data Strategy Statement of Strategic Data Focus Areas has been submitted for review (4/30/03 - on time). This item remains red because the due date needs to be updated to reflect the task order due date of 11/17/2003.	14

We are currently working on negotiating the details of the technical proposal for the Data Strategy task order. Several meetings have occurred in the past two weeks.

Prioritv# Channel

Priority# Channel	Action Item Status	Date Progress Summary	% Complete
	2/12/2	Nos Keith Wilson was recently appointed as the Project Manager for the Enterprise-Wide Data Strategy Workgroup. FSA team leaders are as follows: Overall Data Strategy - Keith Wilson, Paul Hill - 2nd chair, XML Framework - Holly Hyland, Technical Strategies - Denise Hill, Ganesh Reddy - 2nd chair, XML ISIR - Jeanne Saunders, Common Student ID - Jeanne Saunders, Routing ID - Paul Hill, SAIG Analysis - Keith Wilson. Team Leaders are currently recruiting team members from various areas of FSA to participate on their team.	
		The Data Strategy Kickoff Meeting is scheduled for Wednesday, February 19th @ 10:30 a.m. Accenture Conference Rm 221 A&B (CNN Building side) with all FSA/Accenture team leads and members.	
		2/06/03: Business Integration Group requested a presentation from the Data Strategy team to explain the scope and business objectives related to data work at a high level.	
		This project is designated as red because several milestones are behind schedule and will not meet assigned deadlines.	
	1/24/2	<b>5</b>	05
	1/10/2	Proposed Business Justification (BJ) which covers a majority of the action items under this item was approved by the IPC on 12/18.	05
	12/13	A Proposed Business Justification (BJ) which covers a majority of the action items under this item was completed and presented to DSG on 11/26. BJ provided to channel managers and system integration group members. It is anticipated that the BJ will be presented to the IPC at upcoming meeting. However, once IPC approval is granted, this initiative will require completion and approval of a department business case. This process will be time consuming and is expected to negatively impact upon established action item completion dates. Therefore, the status during this reporting period is	00
17 <b>STU</b>	Analyze Personal Identification N	mber (PIN) issues related to enterprise wide management/architecture strategy	
Green			
	7/11/2	Received Deliverable 131.1.1 Draft ED PIN Requirements and Standards on June 20th as planned on the project schedule. Preparing a briefing of the project to the FSA Business Integration Group on July 17th. Work is being conducted on the Technical Architecture upgrade analayis of the PIN Site.	40
	6/27/2	June 9th, and June 17th Meetings were held with DL Servicing, DL Consolidation, CPS and NSLDS PIN Site clients to review the how each FSA business system does business with the PIN Site. Reviewed new requirements that each system will be putting in place with their annual release and how it would affect business with the PIN Site. June 20th received deliverable 131.1.1 Draft ED PIN Requirements and Standards for review and approval. Once these have been approved they will be sent to all FSA Clients for review. Bi-monthly status meeting will be held on June 26th to go over all activities for the last month.	35
	5/30/2	Working on scheduling meetings will all PIN Client Business System Owners to discuss (1) PIN Re-Engineering Initiative and (2) Review how they current do business with the PIN System (3) discuss how they plan to do business in the future. This will be a requirements gathering session of all the PIN Clients. The meetings are due to take place the week of June 9th with CPS,FOTW,STAN,NSLDS, ECB, DLSS, DLCS, DLOS, FAA Access online, E-Servicing IVR and CSB.	

Priority# Channel	Action Item	Status Date	Progress Summary	% Complete
		3/21/2003	Task order has been approved and sent to contracts. We are planning on a 1 1/2 day meeting on April 3-4, 2003 to start looking at the current PIN Process.	07
		2/7/2003	1/29/03 Statement of Objectives were reviewed and forwarded back with comments. Comments were added to the statement of objects which were approved and sent forward.	07
		1/24/2003	Business Case Justification was presented to the DSG and IPC on 1/21 and 1/22. Approval was given by the IPC to conduct the ED PIN Re-Engineering Analysis. Statement of Objectives have been received and are currently being reviewed.	15
		1/10/2003	NO CHANGE	05
			A business case is being developed - second draft is currently being reviewed.	05
18 CIO Green	Create an overall FSA int	tegrated securi	Sent 7/7 memo to Cindy Reynolds requesting this requirement be closed and	20
		7711/2003	turned green due to the completion of task order work for PP 18. Accenture Task Order 124 had a decreased scope to accommodate other FSA objectives.	20
		6/27/2003	6/27/03 - No Change 6/13/2003 - Agreement on a security and privacy architecture/standards document, including review and approval by the by March Business Integration Working Group by April 2003. Implementation of one or more proof-of-concept security services as part of the Integrated Technical Architecture. Implementation part of this plan has not had a task order awarded. A task order has been awarded to complete the Technical Security and Privacy Achitectual framework. The Business Integration Working Group will be briefed on April 1. The Interim Security and Privacy Report for the Architecture Framework was provided to FSA by Accenture on April 4, 2003. Met with B.I.G. and System Security Officers on 4/7. The final deliverable for Task Order 120 was submitted on May 30th. The deliverable provided a Security and Privacy Architecture Framework based on FSA business objectives. The deliverable also included a final status report and implementation strategy for the Security and Privacy achitectual vision. A portion of this measure was never accomplished because it was out of the scope for Task Order 124. This was identified to the IPC and they agreed to drop that portion. However, we need a formal memo from Cindy Reynolds to close this measure. The 5/30/03 deliverable for an Achitecture Framework completes the efforts FSA will complete for Security and Privacy actitecture this FY.	20

6/13/2003	Agreement on a security and privacy architecture/standards document, including review and approval by the by March Business Integration Working Group by April 2003. Implementation of one or more proof-of-concept security services as part of the Integrated Technical Architecture. Implementation part of this plan has not had a task order awarded. A task order has been awarded to complete the Technical Security and Privacy Achitectual framework. The Business Integration Working Group will be briefed on April 1. The Interim Security and Privacy Report for the Architecture Framework was provided to FSA by Accenture on April 4, 2003. Met with B.I.G. and System Security Officers on 4/7. The final deliverable for Task Order 120 was submitted on May 30th. The deliverable provided a Security and Privacy Architecture Framework based on FSA business objectives. The deliverable also included a final status report and implementation strategy for the Security and Privacy achitectual vision. A portion of this measure was never accomplished because it was out of the scope for Task Order 124. This was identified to the IPC and they agreed to drop that portion. However, we need a formal memo from Cindy Reynolds to close this measure. The 5/30/03 deliverable for an Achitecture Framework completes the efforts FSA will complete for Security and Privacy actitecture this FY.	20
5/2/2003	Agreement on a security and privacy architecture/standards document, including review and approval by the by March Business Integration Working Group by April 2003. Implementation of one or more proof-of-concept security services as part of the Integrated Technical Architecture. Implementation part of this plan has not had a task order awarded. A task order has been awarded to complete the Technical Security and Privacy Achitectual framework. The Business Integration Working Group will be briefed on April 1. The Interim Security and Privacy Report for the Architecture Framework was provided to FSA by Accenture on April 4, 2003. Met with B.I.G. and System Security Officers on 4/7.	10
4/4/2003	Agreement on a security and privacy architecture/standards document, including review and approval by March Business Integration Working Group by April 2003. Implementation of one or more proof-of-concept security services as part of the Integrated Technical Architecture. Implementation part of this plan has not had a task order awarded. A task order has been awarded to complete the Technical Security and Privacy Achitectual framework. The Business Integration Working Group will be briefed on April 1. The date of completetion should be changed to 5/30/03.	30
3/25/2003	This activity will start after the completion of the Security Architecture Framework	00
1/24/2003	Agreement on a security and privacy architecture/standards document, including review and approval by the Business Integration Working Group by April 2003. Implementation of one or more proof-of-concept security services as part of the Integrated Technical Architecture by Sept. 2003.	05
1/10/2003	Work continues on still yet awarded Security Architecture task order.	05
1/3/2003	Task order not yet awarded. Still trying to find consultant with experience in security architectures and solutions common in commercial financial services industries (banking, insurance, loan servicing). Planning on using FSA Integration Group for security service requirements, instead of convening separate security group.	00

Priority#	Channel	Action Item	Status Date	Progress Summary	% Complete
			12/13/200 2	The current plan is to avoid a separate "FSA Security & Privacy Architecture Working Group" and make this a task of the "Integration Group". The central task will be developing a security/technology baseline what systems (hw/sw) are located where and how are they connected/protected. Providing a definition of security architecture framework which will explicitly include Critical Infrastructure Protection and eGov/eAuth components will also be essential. CIO has requested several milestone completion dates for this item be changed since the anticipated start date of this action is 1/2/03 and several completion dates where targeted for 12/31/02. Therefore, the status of this item is being listed as yellow until clarification on whether or not requested date changes are accepted.	00
19	STU	Develop and implement initial phases of an enterprise-wide customer service solution that incorporates best-in-business technology and enhanced business processes			
Red					
			2/7/2003	On Friday, January 17, 2003, Accenture was notified that the current Task Order 77, Work Order 5 would be expiring on January 21st. Pursuant to that notification, Accenture has commenced a shutdown process for the CRM4FSA project and the Release 1 Pilot.	00
				Included in the shutdown process are:  Notifying the Operating Partners that the Release 1 Pilot will be terminated and formulate a "current state" testing plan.  Returning calls to the current state  Dismantling the Operating Partner PBX and IVR changes specific to Release 1  Testing 800 numbers and Operating Partner IVRs  Shutting down the pilot reporting tool  Terminating subcontract agreements, and negotiating final payments	
				The Release 1 Pilot was successfully shut down on Saturday, February 1st.	
				While the CRM Target State Solution has been deemed "the right thing to do" by FSA, the estimates provided by Accenture, combined with FSA's limited	
20	STU	Improve the managemen	t of student aid	through data sharing and consolidating common borrower services and functions	
Green					
			6/27/2003	This project was succesfully completed on 05/02/03.	100
				Common functions in Servicing, Consolidations, and Collections have been identified and mapped for duplication.	
				SOO for CSB and L and M schedules have identified interdependencies and constraints for integrating servicing, consolidations and collections.	
			5/2/2003	Common functions in Servicing, Consolidations, and Collections have been identified and mapped for duplication.	90
				SOO for CSB and L and M schedules have identified interdependencies and constraints for integrating servicing, consolidations and colloctions.	
			4/18/2003	Through the development of the requirements for CSB, the common functions, interdependencies, and constraints are being identified.	85

Priority# Channel	Action Item	Status Date	Progress Summary	% Complete
		4/4/2003	Matrix is being finalized identifying high level requirements for Common Services for borrowers (CSB). The matrix will validate common functions previously validated with initial reengineering efforts in Collections, Servicing and Consolidations.  The matrix of requirements for CSB (addressed above) wil identify the constraints and interdepencies.  Reviewed and fianl approval received not to implement quick hits identified in initial reengineering review	75
		3/21/2003	Funding has been approved for CSB. Funding has been approved for CSB.	05
			Market Research was completed for CSB. Approval otained for COO to continue with project. Funding has been approved by IPC.	
			Interdepenencies and constraints: This has been completed as written, however this area needs to be expanded to reflect the scope of the CSB project, since this is now funded.	
			Quick Hits: Scope of project has changed and quick hits will not be implemented	
		3/7/2003	Initial analysis of common functions has been completed.	05
		2/7/2003	Initial analysis of common functions has been completed. Further drill down into the processes with occur with assitance from SMEs to validate actual common functions.	00
			Initial analysis of common functions has been completed. Further drill down into the processes with occur with assitance from SMEs to validate actual common fucntions.	
			Our :quick hits" are on hold until approval from IPC	
		1/24/2003	UNFUNDED - 20.1 - Initial analysis of common functions has been completed. Further drill down into the processes with occur with assitance from SMEs to validate actual common fucntions.  20.2 - Initial analysis of interdependencies has been completed. Further drill down into the processes with occur with assitance from SMEs to validate actual common fucntions. Market research will conducted in February to ascertain best practices and validate findings from internal analysis.  20.3 - On hold until approval from IPC	05
21 <b>ST</b> U	Define strategy for ED	Express reengine	pering	
Green				
		7/11/2003	The first draft of the Product Registration was delivered on schedule the last week of June.     A Focus Group is scheduled to be held at the National Association of Student Financial Aid Administrators national conference in Salt Lake City, July 9th to gather information for FAAs regarding upcoming changes to the web.	05

6/27/2003

05

web.
3. Tentatively an update meeting is scheduled for the middle of August to present results of focus group and potential solutions to database issues.

This task order has been approved and Pearson has been notified that it is

funded. Requesting schedule from Pearson.

Priority# (	Channel	Action Item	Status Date	Progress Summary	% Complete
			6/13/2003	This task order has just been approved and Pearson has been notified that it is funded. Requesting schedule from Pearson.	05
			5/30/2003	This task order has just been approved and Pearson has been notified that it is funded. Requesting schedule from Pearson.	05
			5/16/2003	This task order has just been approved and Pearson has been notified that it is funded. Requesting schedule from Pearson	05
			5/2/2003	This project is currently moving through contracts for funding approval.	05
			3/21/2003	The Statement of Objective has been sent to contracts.	05
			3/7/2003	The Business Justification was presented to the Business Integration Group, the Data Strategy Group (DSG) and the IPC. It is awaiting funding. It is our understanding that the IPC approved this initiative and that funding is forthcoming.	05
			2/21/2003	The Business Justification was presented to the Business Integration Group, the Data Strategy Group (DSG) and the IPC. It is awaiting funding.	00
			2/7/2003	The Business Justification for Re-engineering EDExpress has been written and will be presented to the DSG/IPC in the very near future to request funding to study database solutions, migrated standalone modules to the Web and conduct a Product Registration survey.	00
			1/24/2003	UNFUNDED A business justification is being written to present request to DSG/IPC to request funding to study database solutions and move standalone modules to the Web.	05
22	STU	Develop an outreach strategy for Aid Awareness in support of OPE and tied to "No Child Left Behind"			
Green					
			6/27/2003	The Student Aid Awareness group, working with Communications and OPA, is developing a strategy for marketing the Students Portal—with a plan targeted for early fall. While no funding prevents us from developing release 3, we will push release 2with its targeted information, wizards/increased functionality to our audiences. (22.2, 22.3). The group (starting July 7) will develop the plan and vehicle to conduct usability study for the publications and services. This project will be about a 4-month effort and the results will inform the design and content development for the 05-06 school year.	10
23	STU	Upgrade technology and in	ntegrate Cent	ral Processing System (CPS) across the enterprise	

Green

Priority#	Channel	Action Item	Status Date	Progress Summary	% Complete
			7/11/2003	This CPS upgrade plan has laid the foundation for implementation of some of the viable components within the Integrated Application Process initiative.	50
				Requirements and design not be done under this inititviative/task	
			6/27/2003	The plan for upgrading CPS has been completed.	50
			1/24/2003	UNFUNDED On-going - A CPS Upgrade Analysis was completed and all scheduled test cycles for the FAFSA 7.0/ED PIN performance testing were completed. As of 1/24/03, all 23 planned performance test cycles covering 12 business processes have been executed and 4 additional cycles for Shadow Direct contingency testing have been executed.	05
24	CIO	Conduct NSLDS Analysis	and begin pha	sed implementation of solution	
Green					
			4/11/2003	An NSLDS Technical Re-assessment was performed in December 2002. The short project assembled key resources from Accenture, CSC, Raytheon, IBM, and FSA to assess the mid-tier proposal put forward by the Mod-Partner NSLDS Reengineering Team against a mainframe solution which had not been evaluated in the original proposal. The project team concluded that the original mid-tier solution, which utilized the smaller P660 servers, was more feasible with an upgrade to P690 servers. While this solution is most cost-effective, the mainframe solution presents the most robust environment. Ultimately, the best solution is a combination of the two: a mainframe data warehouse with a mid-tier data mart. FSA leadership has decided to defer for FY03 any implementation of a solution. Therefore, this	00
			4/4/2003	project should be closed.  Not yet funded.	00
			4/4/2003	Not yet funded.	00
25 Green	CIO	Complete the recommend 2002	ations outlined	in the OIG audit (A07-C001) Audit of Enterprise Architecture, issued September 30,	
			7/11/2003	Currently advising the Department on preparing EA materials for the 300 submissions due August 1.	10
			6/27/2003	06/27/03 No Change 04/17/03 I just received notification that the Task Order was awarded. Will revise the due dates.	10
			4/18/2003	04/17/03 I just received notification that the Task Order was awarded. Will revise the due dates.	10

Priority# Channel	Action Item Status Date	Progress Summary	% Complete
	4/4/2003	Entrance meeting - October 24, 2001. On December 31, 2001 the IG sent back questions. Consolidated responses were sent back on January 28, 2002 and February 5, 2002. More architecture documents on January 30, 2002 and held a follow up meeting on March 4, 2002 to focus on Enterprise Architecture. 7/15 Exit conference was held - FSA rated mostly 4 on a scale of 1-5. We are currently reviewing the document with the Department and expect to send comments back to the IG by Aug 31. The joint response was sent on August 28. ED and FSA entered the CAP plan into the system on 10/16. Future status is subject to funding availability. 11/21 - Future status is subject to funding availability. The future status is suject to receiving funding. 12/10 - This item intentionally left yellow. Business Justification submitted 12/6. 12/19 - Currently reworking business case. The future status is subject to receiving funding. The revised Business Case was submitted for DSG review on Jan. 9, 2003. Jan 17 - Prelim funding approved by IPC. The item is no. 25 below the line. Funding is subject to the disposition of items 20 -24. The project is RED and at risk. 3/10 - Task Order is in contracts.	30
26 SCH	Evaluate our participation in all events		
Green			
	7/16/2003	No change.	75
	6/27/2003	Convene "Conference Participation Strategy Group" - 7/31 Schedule meeting with COO to discuss strategy - 8/31 Develop and disseminate 2004 plan - 9/30	75
27 SCH  Green	Implement Master Promissory Note for	PLUS	
	4/18/2003	The COD team was successful in accelerating development and brought the eMPN up with COD 2.0 (and the paper MPN) on April 14th.	100
	4/4/2003	PLUS MPN (paper) is still scheduled for COD 2.0 release, now moved to 4/14/03, and is 93% complete. PLUS e-MPN is still scheduled for 5/31/03 and is 42% complete. Project-level Percent Complete averages those percentages.	67
	3/21/2003	PLUS MPN (paper) is still scheduled for COD 2.0 release on 4/7/03 and is 87% complete. PLUS e-MPN is still scheduled for 5/31/03 and is 28% complete. Project-level Percent Complete averages those percentages.	57
	3/7/2003	PLUS MPN (paper) will go live with COD 2.0, is currently scheduled for 4/7/03, and is 77% complete. PLUS e-MPN implementation is scheduled for 5/31/03 and is 14% complete. Project-level Percent Complete averages those percentages.	45
	2/21/2003	PLUS MPN (paper) is on track for implementation when COD 2.0 goes live. Go-live date is planned for 4/7/03 (percent complete = 67%).  PLUS eMPN (electronic), milestone #1, was at 1% complete on 2/21/03 and received funding on 2/26/03.  From here forward, the project-level percent complete will average the paper and 'e' PLUS MPN percents complete.	34

Partnership (SLEAP) module in the FMS to enable direct electronic data exchange with GAPS and enhance the operational

address continue to be performed manually.

Red

7/11/2003 Project Canceled 00 7/1/2003 Because of a lack of funding, this project was not approved and will იი therefore not be accomplished in FY03. Activities that this project was to

30 **CFO** Obtain clean financial opinion for ED. Improve FMS internal processes, progs, controls. Support reconcil. b/w FSA Op. Prtnrs, FMS, FMSS, GAPS & Treasury. Integrate w/FSA reengineered systems & perform upgrade analysis & implement Oracle Fed Green 6/27/2003 Project is almost complete. Working on detailed functional statements. 90 30.2 Integrate the transaction ID from GAPS - Began end to end testing. 3/21/2003 60 Tested Cycle 1 with COD. Waiting for modifications/issue resolution from COD. If COD delay exceeds two weeks this will negatively impact FMS software release date of April 21st. Revised testing schedule from CODcurrently on schedule with revised dates. Green - 80% completed. 30.3 Enhance FMS Operation processing - funding approved (Reengineering splitter and FMS/FMSS GL data interface process). Deliverable for requirements received from Accenture - comments due by 3/21/03. Waiting for final buy-in from Budget Services/OCFO. Yellow - 25% completed. 30.5 Implement Guaranty Agency Forms 2000 - Funding approved. Reviewing functional & technical proposal submitted by Accenture. Reports requirements being developed by FMS Division. Project Manager Matt Fontana. Yellow - 20% completed. 30.6 Implement Program Change Request - Meeting weekly with Operating Partners to resolve outstanding issues. Program development and issues being tracked. Possible new reconciliation requirements for Raytheon (DMCS). AD reviewing business needs/requirements for Raytheon. New requirements scheduled to be presented to Raytheon 3/24. Green - 30% completed. 3/7/2003 30.2 Integrate the transaction ID from GAPS - on schedule (TO119). 50 End-to-end testing with Operating Partners started 2/25/03. Green 75% completed 30.3 Enhance FMS Operations processing - funding approved. (Reengineering splitter and FMS/FMSS interface process). Requirements have been defined. Approval from the IPC for \$700,000 in funding. Yellow 10% completed. 30.5 Implement Guaranty Agency Forms 2000 - funding approved. Finalizing requirements for Phase I & Phase II. Yellow 10% completed. 30.6 Implement Program Change Request - Meeting weekly with Operating Partners to resolve outstanding issues. Program developed and issues being tracked. Define trial balance requirements and need sub accounts. 2/11/2003 30.2 Integrate the transaction ID from GAPS - on schedule (TO119) 40 Deliverable 119.1.1 FMS FY'03 Release 2.1 - Approved. Status green 45% completed. 30.3 Enhance FMS Operations Processing - funding approved. (Reengineering splitter and FMS/FMSS interface process). Draft technical specifications to be presented to Terri Shaw on Wednesday, February 12th. No firm requirements defined. Yellow 10% completed. 30.5 Implemented Guarantee Agency Forms 2000 - funding approved. Meeting to finalize technical proposal. Business case completed.

yellow 5% completed).

tracked. Yellow 20% completed.

Development in 2 phases. (Phase 1 - yellow 10% completed, Phase 2 -

30.6 Implement Program Change Request - Meeting weekly with operating partners to resolve outstanding issues. Program developed and issues logs

30

30

99

1/27/2003

30.2 Integrate the transaction ID from GPAS - on schedule (TO119) Deliverable 119.1.1 FMS FY'03 Release 2.1 - Interface Functional Designs delivered and being reviewed for approval. Final sign off due by 1/29. Green 35% completed.

30.3 Enchance FMS Operations processing - Funding approved. (Reengineering splitter and FMS/FMSS interface process). Meeting with OCFO Budget to finish defining requirements. Requirements gathering still in process. Requested at ATP to begin work. Yellow 5% completed. 30.4 Implemented Federal Administrator - Unfunded - No action. 30.5 Implement Guaranty Agency Forms 2000 - Funding approved. Meeting to develop Technical Proposal - Yellow 5% completed. 30.6 Implement Program Change Request - Meeting weekly with Operating Partners to resolve outstanding issues. Program developed and issues logs

being tracked. Yellow 10% completed. 30.7 Implement FSA/Title IV Web-based (Drawdown) capability and award

process - Unfunded - no action.

1/10/2003

30.1 Oracle 8i Database Upgrade - Completed 01/05/03 - Greem 100% 30.2 Integrate the transaction ID from GPAS - Funding approved. Task Order 119 awarded to Accenture. Functional detail designs completed (5 interfaces to be modified). On schedule per the project plan. Green, 30% completed.

30.3 Enhance FMS Operations processing - Funding approved . Reengineering splitter and FMS/FMSS interface process. Meeting with FMS,OCFO, Budget and A/D to define requirements. Requirements gathering still in process. Yellow, 0% completed. 30.4 Implement Federal Administrator - Unfunded - No action.

30.5 Implement Guaranty Agency Forms 2000 - Funding approved by DSG. Presented to the IPC. Not approved - outstanding issues to resolve. Status - Resolve issues and present to the IPC 1/14/03. Yellow, 0% completed.

30.6 Implement Program Change Requests - Change request (CRs) are being prioritized and worked as resources are available. Have completed/closed 20 CRs since 12/17/02. Currently have 63 open CRs however, many appear to contain obsolete requirements/requests. Green, 60% completed.

31 CIO Support ED, customers and business partners by participating in the President's Management Agenda E-Government initiatives

Green

7/11/2003 The eLoans MOU was signed by ED (Bill Leidinger, ED OM's Assistant Secretary for Management/Chief Information Officer) on April 15 and SBA on May 12. Deliverable dates for the eLoans initiative are dependent upon the eLoans MOU being signed and funds transferred. On July 7 the eLoans team met with the DOL/GovBenefits team and OMB to discuss planning/next steps for developing the eLoans Gateway as a 'reading room' on the GovBenefits website. We learned that GovBenefits internal contracting issues are one of the primary reasons DOL has not signed the Gateway MOU accepting \$500,000 from ED. Denis Gusty, DOL GovBenefits Program Manager, and Jonathan Womer, OMB, hope to get these issues resolved by the end of next week. In June 2003, more than 280,000 visitors came to students.gov, breaking the previous record (May, 2003) by more than 100,000 visitors. As of Monday, July 7, 11,697 people subscribed to Students.gov 'InfoSource', a subscription service that highlights the features of students.gov. Students.gov now links to 832 government and non-government student-focused websites.

7/10/2003

45

Secretary for Management/Chief Information Officer) on April 15 and SBA on May 12. Deliverable dates for the eLoans initiative are dependent upon the eLoans MOU being signed and funds transferred. On July 7 the eLoans team met with the DOL/GovBenefits team and OMB to discuss planning/next steps for developing the eLoans Gateway as a 'reading room' on the GovBenefits website. We learned that GovBenefits internal contracting issues are one of the primary reasons DOL has not signed the Gateway MOU accepting \$500,000 from ED. Denis Gusty, DOL GovBenefits Program Manager, and Jonathan Womer, OMB, hope to get these issues resolved by the end of next week. In June 2003, more than 280,000 visitors came to students.gov, breaking the previous record (May, 2003) by more than 100,000 visitors. As of Monday, July 7, 11,697 people subscribed to Students.gov 'InfoSource', a subscription service that highlights the features of students.gov. Students.gov now links to 832 government and non-government student-focused websites. 6/27/2003 On March 13, 2003, Bill Hansen and Mark Forman agreed to an eLoans 45 funding strategy in which ED would pay \$1.288 million (majority of the eLoans commitment) and three partner agencies (HUD, VA and USDA) would pay \$297,000 each to GovBenefits for a portion of their share of the eLoans commitment. The eLoans MOU was signed by ED (Bill Leidinger, ED OM's Assistant Secretary for Management/Chief Information Officer) on April 15 and SBA on May 12. Deliverable dates for the eLoans initiative are dependent upon the eLoans MOU being signed and funds transferred. On July 2, the eLoans team and partner agency / workstream leads held a visioning meeting to review our FY03 status and conduct FY04 and FY05 planning. In June 2003, more than 280,000 visitors came to students.gov, breaking the previous record (May, 2003) by more than 100,000 visitors. As of Monday, June 30, 11,635 people subscribed to students.gov 'InfoSource', a subscription service that highlights the features of students.gov. 5/30/2003 eLoans partner agencies are moving forward with procurements that will help 45 deliver on their individual workstreams. ED is working out the final details to contract with the Department of Labor on developing the eLoans Gateway. SBA has selected Bearing Point to deliver an opportunities report for streamlining B2G reporting and HUD anticipates a July 1 award date for a contractor to begin web-enabling CAIVRS (Credit Alert Interactive Voice Response System). eLoans partner agencies are moving forward with procurements that will help 5/30/2003 45 deliver on their individual workstreams. ED is working out the final details to contract with the Department of Labor on developing the eLoans Gateway, SBA has selected Bearing Point to deliver an opportunities report for streamlining B2G reporting and HUD anticipates a July 1 award date for a contractor to begin web-enabling CAIVRS (Credit Alert Interactive Voice Response System). On 02/20/03, Innovations/E-Commerce presented a business justification and funding request to the DSG for students gov and studentjobs gov. The DSG recommended funding students.gov FY03 baseline operations for \$70,000, and Terri Shaw 5/16/2003 On May 13, Maximus was awarded the eLoans Phase 2 project management 45 support contract. Maximus should be on-board by May 19. On May 9, the Department of Labor's CIO, Pat Pizzella, Assistant Secretary for Management, requested a briefing from the eLoans Gateway team about the Gateway vision, business case, and project plan. The Statement of Work for the eLoans gateway focus groups was advertised this week. The proposals are due by May 23. The vendor will conduct focus groups with loan customers (students, farmers, small business owners, veterans and home buyers) who will navigate through a prototype of the gateway. Focus groups will be conducted in July 2003. On 02/20/03, Innovations/E-Commerce presented a business justification and funding request to the DSG for students.gov and studentjobs.gov. The DSG recommended funding students gov FY03 baseline operations for \$70,000, and Terri Shaw approved on 02/26/03.

The eLoans MOU was signed by ED (Bill Leidinger, ED OM's Assistant

students.gov FY03 baseline operations for \$70,000, and Terri Shaw

Charlie Coleman, Project Supervisors, and staff are finalizing Microsoft

32 **CFO** Develop an automated tool to administer budgetary resources for FSA's programs and to provide management with the data to effectively manage those resources

Project Plans for CIO Strategic item 14.

1/24/2003

Green

Prioritv# Channel

Action Item

05

Priority# Channel	Action Item	Status Date	Progress Summary	% Complete
		7/11/2003	Decision was made to implement Federal Administrator. Federal Administrator will provide management with data so that managers will be able to effectively manage their resources.	100
		6/27/2003	Currently waiting decision which tool will be selected to automate the budget.	95
		3/7/2003	Automating the interface between FMS and FMSS to enhance budgetary fund management is the last step in the process. To get to this final step FSA must change the funding templates in FMS to correspond to Budget Services's budgetary limitations and implement a "splitter" process for the FFEL program. Both activities are well underway.	50
		2/11/2003	Work on this item is being coordinated with activities under CFO-4. Budget Service has requested that FSA align it's fund control with the Departments and develop the FFEL "splitter" to Budget Services and FSA's mutual satisfaction. These are current works in progress. When these fund management and reporting issues are resolved, we will examine tools to use so the FSA's program funds are entered automatically into FMS.	50
		1/27/2003	Proposed project completion date of 3/31/03.	00
		1/10/2003	A meeting with Budget Service stakeholders William Graham and LarryKean to determine their concerns, preliminary. Development of 32.1 work plan: "Determine requirement for program fund management that are consistent with legislative and OMB requirements. Proposed project completion date is March 31, 2003. Meeting with accounting and DEVA personnel to establish that opening balances are correct for Program funds - ongoing.	00

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# Appendix B - Milestone Status Report

Priority# Channel Action Item

Milestone# Action Item

Channel Status Date %Complete

#### 2 COO Develop and execute an FY03 plan to get off the GAO High Risk List

Demonstrate progress in having implemented corrective measures through improved accountability mechanism assuring addresses necessary reporting requirements for Performance Plan, Department's Strategic Plan, MIT and President's Management Agenda

Green COO 6/27/2003 75

Completed negotiations with OMB on the June 30, 2003, quarterly report on the 7104 Plan to demonstrate progress and report on the President's Management Agenda SFA program initiative, as well as those in other areas [Financial Management, Human Capital Management, etc.] affecting the SFA program specific initiative. Important issues/dates regarding the integration of the FSA subledger and the Department's general ledger were resolved. Progess is being demonstrated and the status remains at a yellow, while progress remains a green.

June 30, 2003, quarterly reporting on the Performance Plan, Department's Strategic Plan and the MIT Blueprint will be finalized in the next reporting period.

6 Develop internal communications infrastructure

Red COO 6/27/2003 10

No change exists to this item. Currently updates are provided to the Senior Leadership through the monthly meetings. In June a copy of GAO's letter declining to act on the Secretary's request for the SFA programs to be reconsidered high-risk was also provided to the FSA Senior Leadership team. As reported before, if this action item is one that needs to continue, the responsibility for the item needs to be transferred to Communications.

7 Update plan monthly as necessary

Green COO 6/27/2003 75

Performance Plan is being updated as necessary. Changes in dates being addressed at EMT and IPC meetings, if appropriate.

8 Meet with and/or inform GAO and OMB on progress and internal monitoring regularly

Wednesday, July 16, 2003 Page 1 of 35

Milestone# Action Item

Channel Status Date %Complete

Green COO 6/27/2003 75

GAO:

During this reporting period, the COO met with GAO and emphasized the Department's commitment to the removal of the SFA programs as high-risk. A response to GAO on its June 9, 2003, letter declining to reconsider the SFA programs high-risk designation has been forwarded to the ExecSec for clearance and signature by the Secretary. This letter notes our disappointment, but reiterates our commitment to assure that the underlying issues causing the designation are addressed and sustained, particularly those dealing with financial management.

OMB - Discussions continued with OMB on the 7104 Plan and the June 30, 2003 quarterly reporting by OMB on progress on this and other PMA initiatives. Important date issues were resolved as part of these discussions regarding the integration of the FSA subledger and the Department's general ledger.

OIG - Information has been shared with the OIG on the status of the legislation aimed at ensuring a match with IRS income and other information to be used for ongoing verification. The OIG is interested in supporting this legislation.

- 3 CFO Reconcile FSA accounts to Department's general ledger within 30 days after month-end close by 9/30/03
  - 10 Enhance FMS to integrate the transaction ID from GAPS

Green CFO 7/8/2003 100

Completed. Inplemented successfully.

9 Enhance FMS to populate all attributes needed for reconciliation

Green CFO 7/11/2003 100

Milestone completed.

- 4 CFO Implement the proper accounting structure and appropriate internal controls in all systems impacted by FSA's system integration and technology solution initiatives
  - 1 Establish board members to include operating and system accountants

Green CFO 6/27/2003 00

This milestone has been cancelled. Based on the actual tasks that are being carried out (I.e. post-production validations and COD internal control reviews) there was no need for a board. The task was achieved without the establishment of a board.

2 Establish meeting frequency

Wednesday, July 16, 2003 Page 2 of 35

 Milestone#
 Action Item

 Channel
 Status Date
 %Complete

 Green
 CFO
 6/27/2003
 00

This milestone was cancelled. Based on the atual tasks that are being carried out (I.e. post-production validations and COD internal control reivews) there was no need for meetings. The task achieved the end result without a meeting.

3 Develop account validation framework for system development and ongoing certification of accounting and program systems providing financial management data

Green CFO 6/27/2003 95

COD Internal Control review in progress. Final Comments due to IBM by week of 7/3.

Develop framework for measuring whether the accounting validation is working by performing independent post production validation

Green CFO 6/27/2003 95

PPV of COD related Accounting Events in progress. FMS has delivered all PPV input. COD-PELL passed PPV at 100%. Awaiting COD-DL validation by Cotton & Company.

- 5 CFO Develop trial balance capability for each operating partner (ACS, Raytheon, EDS, COD) to facilitate and expedite the reconciliation process
  - 1.1 Review and document each operating system (providing for consistency among and within systems)

Green CFO 6/27/2003 50

Each system has been analyzed. Due to the differences between systems and the desire to keep changes to a minimum, each system will ber developed independently under the same general concept. This is a report. No system documentation will be requgired.

2 Develop chart of accounts for each operating partner (sub-accounts is pre-requisite) in FMS

Green CFO 6/27/2003 100

Sub-accounts will be accommodated through the use of the source and transadction category functionality within Oracle Financials. This will give the effect of sub-accounts, without formally setting aside sub-accounts. Requests for additional source codes to support this functionality were given to FMS during quarter 2 and will be implemented with the splitter functionality roll out, effective for July data (mid-July rollout).

2.1 Develop Trial Balance at each Operating Partner

Wednesday, July 16, 2003 Page 3 of 35

Milestone# Action Item

Channel Status Date %Complete

Green CFO 6/27/2003 50

High level requirements have been delivered to operating partners. We are expecting response by the second week of July and will be given discussions of detailed requirements at that time.

3 Utilize an automated tool to balance and reconcile all financial transactions received from Operating Partners

Green CFO 6/27/2003 75

Several products have been reviewed and Check Free selected as the most comprehensive tool to accommodate this functionality. The operating partners have implemented Check Free to reconcile all cash transactions with FMS and Treasury.

Work with Operating Partner to balance and reconcile all financial transactions

Green CFO 6/27/2003 60

Ongoing for manual process. Automated process to be developed.

6 Debt Management Collection System (DMCS) complies with FMS subsidiary ledger reconciliation requirements

Yellow STU 6/27/2003 75

DMCS continues to miss deadlines, although I have been assured that they will have reconciliations current no later than 6/27.

- 6 CFO Address material weaknesses and reportable conditions in audits
  - 2.4 Review trial balances and financial statements for follow up on unnatural balances in financial statements

Green CFO 6/27/2003 100

Complete. The 1st and 2nd quarter statement reviews are complete with no unnatural balances. Procedures are established that ensure ongoing quarterly statement reviews to avoid unnatural balances. Documentation of the quarterly financial statements with no unnatural balances is maintained on the FSA shared K drive.

4 Improve monitoring mechanism to reduce the repeat of prior material weaknesses and reportable conditions

Wednesday, July 16, 2003 Page 4 of 35

Milestone# Action Item

Channel Status Date %Complete

Green CFO 6/27/2003 100

Complete. 100% monitoring of audit corrective actions is an ongoing IRD business process routine, codified in written procedures. All corrective action plans are entered in the Department's audit tracking systems. To ensure attention to resolution and closure of corrective actions prior to the next aduit cycle, IRD notifies managers of upcoming audit obligations. Additionally, the FSA CFO is committed to ensuring that there will be no repeat material weaknesses or reportable conditions in financial statement audits.

# 7 FP Implement Form 2000 enhancements needed since original deployment in October 2000

# 5 Add electronic corrections ability

Green FP 7/11/2003 85

Integration testing has been completed successfully.

Green FP 6/27/2003 80

System testing has been completed successfully.

#### 6 Validate processing outcomes through user testing and accounting treatment verification

Green FP 7/11/2003 100

User testing, validation of processing outcomes, and accounting verification have all been completed successfully and according to the project schedule.

Green FP 6/27/2003 43

User testing has begun in order to validate system functionality, processing outcomes, and to perform accounting verification. This action item is on schedule.

### Begin to integrate enhancements in Data Mart Release III build to create integrated view for scorecard and submission reporting

Green FP 7/11/2003 85

Integration testing has been completed successfully. This action item is on schedule for the targeted completion date.

Green FP 6/27/2003 80

System testing has been completed successfully.

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Milestone# Action Item

Channel Status Date %Complete

#### 9 SCH Improve school's fund management, reconciliation, and close out processes

#### 1 Reduce time to deliver funds to schools

Green SCH 7/11/2003 74

Work to reduce delivery time continues.

Green SCH 6/27/2003 69

Success measure discussion still in progress. Work to reduce delivery time continues.

# 2 Identify improvements and fill gaps in current operational procedures related to reconciliation

Green SCH 7/11/2003 60

Discussions to fill remaining gaps are being scheduled. Updated COD CSR procedures relating to reconciliation are expected to arrive next week.

Green SCH 6/27/2003 59

We are planning follow-up around July vacations. Discussions to fill remaining gaps are being scheduled. Stakeholders are being notifyed about the revised plan and assured that their comments from early discussions will be incorporated into drafts that will be circulated for review.

## 4 Retire Pell's Recipient Financial Management System (RFMS) and the Direct Loan Origination System (DLOS)

Green SCH 7/11/2003 74

Planning is progressing on schedule.

Green SCH 6/27/2003 6

RFMS - Staff is currently reviewing the output from the first mock conversion. The conversion dress rehearsal is scheduled for the end of July, and the conversion itself is on schedule for August 15. DLOS - The LO system is expected to stop processing on July 15, and its data will be loaded into the COD archive by the end of August.

# 10 FP Stabilize the Lender Application Process (LAP) and Lender Reporting System(LaRS)

3 Establish a CFO/Financial Partners operational management and integration work group

Wednesday, July 16, 2003 Page 6 of 35

Milestone# Action Item

Channel Status Date %Complete

Green FP 6/27/2003 100

Completed

#### 11 SCH Enhance Program Monitoring and Oversight

#### 2.2 Implement Phase I of the plan

Green ANAL 6/27/2003 70

Regarding the Verification Study, the IRS has matched the 2002-03 applicant (and parent) SSNs in the sample file with IRS records -- and extracted IRS tax data for all records where a match was found. IRS is currently in the process of reviewing the data.

Regarding the Baseline Analysis, the tables and necessary data have been defined and will be finalized on June 30th when we meet again with IRS research staff.

We also had our first monthly Enterprise-wide Pell Team meeting on June 5th. This meeting is intended to bring all interested parties from across FSA together to share information about the Pell studies and any other relevant information.

# 2.3 Develop and deliver training to staff on needs analysis, verification and conflicting documentation.

Green SCH 7/11/2003 80

Teams have begun training their staff and reviewing school data and making plans for site visits.

Green SCH 6/27/2003 8

Training of trainers completed. Con call conducted 6-24 with Case Teams to discuss next steps including training of staff and review of schools. List of schools for analysis has been developed. Teams will research all 45 schools on the Priority List and perform desk reviews or program reviews

# 3.1 Reengineer and streamline Case Management and Oversight (CMO) business processes to reduce decision making timeframe and achieve increased consistency of outcomes

Green SCH 7/11/2003 55

A modification was awarded 7-10-03 which incorporates a mutually agreed to refinement of scope & removes one deliverable. The fixed price of this task order is decreased by \$2,104.59 from \$2,140,774.29 to \$2,138,669.70. The period of performance of the task order is extended by 17 days through September 15, 2003.

Completed majority of target state group mtgs.

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em			
Milestone#	Action Item		
	Channel	Status Date	%Complete
Green	SCH	6/27/2003	50
		erable on June 13. Meetings to develop "target state" and new uing June 17 - 19, June 24 - 26, and July 8 - 10. Contractor har.	
3.1.2		otual design for workflow tool to facilitate processes (most likely ipation System (PEPS) reengineering)	,
Green	SCH	7/11/2003	55
	same as 11.3.1. Conducted	target state mtgs specifically on workflow requirements.	
3.3	External Training		
Green	FSAU	7/11/2003	75
	No change.		
Green	FSAU	6/27/2003	75
	FSA COACH, Cash Manage	ment, and EDExpress Trainng are on schedule.	
3.3.1	Plan, design and build a "100 Se	eries" of basic training for schools	
Green	FSAU	7/11/2003	65
	No change.		
Green	FSAU	6/27/2003	65
		been rescheduled. The team is reviewing subject headings atting is 7/07 to discuss deployment options.	nd course
3.3.2	Develop and deliver a program i , web-based training, and classr	ntegrity training for schools through a combination of videocont oom experiences	ferences
Green	FSAU	7/11/2003	80
	No change.		

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Milestone# Action Item

Channel Status Date %Complete

Green FSAU 6/27/2003 80

The COACH Team met for the kick-off meeting. Ellen Crowder is the new lead on COACH. The team began the process of reviewing last years material for revision. Cash Management is set for for August 5-7 and the Training of Trainers is schduled in DC.

# 4.1 Enhance the use of available financial partner data by implementing Phase III of the Financial Partners Data Mart

Yellow FP 7/11/2003 18

The project is currently in the Functional Design phase. Proposed changes to the dates and text of the action item's success measures have been submitted for review.

The project continues to progress with the Functional Design. The changes to the dates and text for this action item's success measures are currently being reviewed for approval.

Yellow FP 6/27/2003 10

Data Mart Release 3 requirements gathering meetings were held the week of June 16th and were completed successfully. Requirements have been documented and distributed to the Core Team for review. The project is currently in the Functional Design phase. Proposed changes to the dates and text of the action item's success measures have been submitted for review.

#### 4.2 Continue enhanced oversight of lenders/servicers and guarantee agencies through improved consistency and risk management tools

Green FP 7/11/2003 70

The Maine and South Dakota GA reviews were completed. The Loanstar Systems, Inc. servicer review will commence July 7 and the Utah State Board of Regents servicer review will commence July 14. FP post review debriefings continue and FP is preparing a Compilation of Findings from the completed GA and Servicer reviews.

Green FP 6/27/2003 65

The Maine guaranty agency review will be completed 6.27.03. The South Dakota guaranty agency review started on 6.23.03. FP post review debriefings continue and FP is preparing a Compiliation of Findings from the completed GA and Servicer reviews.

## 4.3 Check and analyze the quarterly submissions for all quarters in FY03 for accuracy and proper accounting treatment and funding transactions

Green FP 7/11/2003 78

Accruals for the top 10 lenders and top 10 GAs are to be submitted by 7.21.2003. Will then be comparing these accruals against actuals.

Green FP 6/27/2003 75

FSA CFO & FP are reviewing the 10 largest payments monthly as part of the reconciliation process. In addition, FP staff are sampling invoices for accuracy and reasonableness.

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Tionty "	Chamic	Action fiem			
		Milestone#	Action Item		
			Channel	Status Date	%Complete
		4.4	Coordinate submissions, o initiative scheduled for FYC	utcomes, remittance processing, and data quality with regional review 13	WS
		Green	FP	7/11/2003	70
			Thirty one financial part	ners site visits have now been completed.	
		Green	FP	6/27/2003	67
		G, 66.		artners site visits have been completed.	0.
			i wenty-fille illiancial p	artifers site visits have been completed.	
12	ACP	Develop and implements	ent proper internal controls t	to insure the acquisition process supports the business needs and su	iccess of
		1	Document internal controls	and procedures	
		Green	ACP	6/26/2003	100
		<b>3.33</b>	Completed on 5/30/03.	0.20.2	
			Completed on 0/00/00.		
		1.1	Align internal controls and	procedures with investment management practices	
		Green	ACP	6/26/2003	100
			Completed on 5/30/03.		
			Described a fresholder and according	ette elleteleteleteleten en internet en totale	
		1.2	Provide training and suppo	rt to all stakeholders on internal controls and procedures	
		Green	ACP	6/26/2003	100
			Completed on 5/30/03.		
		1.3	Implement internal controls	and procedures across all projects	
		Cross	ACD	6,06,000	400
		Green	ACP	6/26/2003	100
			Completed on 5/30/03.		
		1.4	Continuously monitor adhe	rence and appropriateness of internal controls and procedures	
		1.4	Continuously monitor adme	rende and appropriateness of internal controls and procedures	

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em			
Milestone#	Action Item		
	Channel	Status Date	%Complete
Green	ACP	6/26/2003	100
	Completed on 5/30/03.		
2	needs, Contracts supporting Expiration dates of contracts needs, Vendors and technol	Procurement Plan which enumerates: Business needs, Existing each program need, The interplay of both programs and constant sequence under which contracts must be renewed to suppologies best suited to meet FSA program needs, Business reer plated, which may impact existing programs	itracts, ort program
Green	ACP	6/26/2003	50
	Working with the busines procurement activities.	ss integration group to ensure consistency between integration	n plan and
3	Develop Acquisition human	resources	
Green	ACP	6/26/2003	25
	Success is dependent up	oon FSA reorganization implementation.	
3.1	Identify Acquisition staffing r	requirements	
Green	ACP	6/26/2003	100
	Completed on 4/1/03.		
3.2	Conduct training needed to	develop FSA acquisition managers	
Green	ACP	6/26/2003	30
	Training in process.		
3.3	Establish Pre-award Acquisi	ition Expert Teams to support program managers pursuing ne	ew procurements
Green	ACP	6/26/2003	30
	Success is dependent up	oon FSA reorganization implementation.	

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Milestone# Action Item

Channel Status Date %Complete

Establish an Enterprise-wide contract performance and property monitoring process for FSA

Green ACP 6/26/2003 30

In evaluating our requirements, FSA realizes it must sync-up with the Department and the Department needs to more thoroughly evaluate its requirements.

- 14 HR Develop and/or implement workforce alignment (business processes, skills, etc.) initiatives and actions to support FSA performance goals and One-ED objectives
  - Begin to align with/participate in One-ED

Green FSAU 6/27/2003 80

No change.

10 Add the career counseling component to FSA Career Zone

Green HR 6/27/2003 60

Contact has been made through COO with the Asst. Secty for OM to find out if ED has pursued this service for ED employees through some other means. No response has yet been received. Contact was made in late June with Department of Army liaison to obtain cost information and determine their availability for an interagency agreement with us. Work has started on the specific Interagency Agreement documents.

10.2 Determine the order of magnitude of the impacted employees

Green HR 6/27/2003 10

The order of magnitude of impacted employees will be a deliverable from the contract that HR is about to award.

10.3 Identify relevant employee support needs

Green HR 6/27/2003 40

This will be a deliverable of the FSA Workforce Alignment Contract, which will be awarded during the week of July 7, 2003

10.4 Work with Acquisitions and Contract Performance (ACP) to develop Statement of Work (SOW) and the feasibility of interagency agreements.

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Milestone# Action Item

Channel Status Date %Complete

Green HR 6/27/2003 70

Draft Statement of Work completed and submitted for OGC and Dept of Army review.

#### 10.5 Award contract

Green HR 6/27/2003 90

FSA Workforce Alignment contract to be awarded during the week of July 7, 2003

#### 10.6 Develop/execute communications plan

Green HR 6/27/2003 30

Communications related to the Career Zone are contingent upon our successful completion of our work on the interagency agreement with the Department of Army. Our discussions with DOA and our development of the Interagency Agreement are underway.

## 11 Ensure availability of physical space for service providers

Green HR 6/27/2003 98

Space has been secured, and further efforts on this milestone are contingent upon our success in obtaining the services of RCI through an interagency agreement with Dept. of the Army.

#### 2 Establish organization alignment teams to work across channels to determine/execute the to-be-state

Green HR 6/27/2003 40

Solicitation for FSA Workforce Alignment was published and two proposals/bids were received. Evaluation of the two bids is nearing completion and we expect that a contractor can be selected during week of July 7, 2003.

# 3 Define HR systems requirements and work with ED (Time and Attendance, Retirement)

Green HR 6/27/2003 30

This milestone is dependent upon the outcome of the ED Competitive Sourcing initiative for HR. If the HR functions are outsourced, then work on this milestone would need to be coordinated with the contractor. At present, Competitive Sourcing activities are underway and an award date of September is anticipated.

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Milestone#	Action Item		
	Channel	Status Date	%Complete
4	Align functions, unit configura solutions	ation, and work responsibilities with new system integration and te	echnology
Green	FP	7/11/2003	000
	No FP interaction/input re	quired to date. No update to report for this period.	
Green	CIO	6/27/2003	10
	No Change.		
Green	FP	6/27/2003	00
	No FP interaction/input re	quired to date. No update to report for this period.	
5	Expand Career Zone (CZ) of	ferings to include new system and technology solutions	
Vallan.	FOALL	7/44/9000	50
Yellow	FSAU	7/11/2003	50
	CZ Tech offerings will beg	Jin September 2003.	
Green	FSAU	6/27/2003	50
Groon	No change.	0.27.2000	
	3.0		
5.1		to include Title IV basics - programs, delivery system, negotiated r "Partnering for Performance" sessions	d
Green	FSAU	7/11/2003	45
	Pell Grants '101' course (	2nd offering) tentatively scheduled for August.	
Green	FSAU	6/27/2003	45
	Pell Grants 101 course to	ok place on 6/24.	

Review, update and use the FSA skills catalog

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Milestone#	Action Item		
	Channel	Status Date %0	Complete
Green	FSAU	7/11/2003	30
		statement for training and HR was issued last week and there are FSA osal which is due August 7. This is a very aggressive schedule.	staff
Green	FSAU	6/27/2003	20
	No change.		
6.1	Review and update FSA skill	ls catalog	
Green	FSAU	7/11/2003	20
	No change.		
Green	FSAU	6/27/2003	20
		nagement Council on 6/27: 11 members (or designees) committed to onths, and one in 6 months.	
6.2	Conduct gap analyses based	d on skills catalog (business units TBD)	
Green	FSAU	7/11/2003	00
	Start date TBD.		
Green	FSAU	6/27/2003	00
	Start date TBD.		
6.3	Provide learning opportunitie	es to fill skills gaps	
Green	FSAU	7/11/2003	00
	Start date TBD.		
Green	FSAU	6/27/2003	00
	Start date TBD.		

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em			
Milestone#	Action Item		
	Channel	Status Date	%Complete
7	Develop learning track for	or case management teams	
Yellow	FSAU	7/44/0002	20
reliow		7/11/2003	20
	No change.		
Yellow	FSAU	6/27/2003	20
	No change.		
7.1	Conduct research and ar	nalysis of skills needed to perform specific jobs	
Yellow	FSAU	7/11/2003	80
	No change.		
	rto onango.		
Yellow	FSAU	6/27/2003	80
reliow		6/2//2003	80
	No change.		
7.2	Create the curriculum fo	cusing on "data driven" approach	
7.2	Create the cumculum, to	cusing on data driven approach	
Yellow	FSAU	7/11/2003	05
	No change.		
Yellow	FSAU	6/27/2003	05
	No change.		
7.3	Conduct skills assessme	nt	
Valler	ECALL	7/44/2002	00
Yellow	FSAU	7/11/2003	00
	No change.		

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em .			
Milestone#	Action Item		
	Channel	Status Date	%Complete
Yellow	FSAU	6/27/2003	00
	No change.		
7.4	Provide learning options to fil	I gaps	
Yellow	FSAU	7/11/2003	00
	No change.		
Yellow	FSAU	6/27/2003	00
	No change.		
8	Align Manager Excellence Tr	aining to focus on Performance and Accountability	
Green	FSAU	7/11/2003	75
Green			
		workshop was delivered 6/23-24; last workshop is sch llent rating with a score of 4.5 out of a possible 5.	eduled for 6/6-7. The
Green	FSAU	6/27/2003	70
		ontent is final; performance support mechanisms are in as delivered 6/23-24; last workshop is scheduled for 8/6	
9		ementing web-based Performance Management Proce artment Performance Appraisal System (EDPAS) and I	
Green	HR	6/27/2003	100

THE OLD THE OL

FSA HR staff have assessed the feasibility of a web-based performance management process and have determined that such a system is not feasible at this time. The Department has expressed a strong desire to avoid any deviations from the current processes for EDPAS. Further, despite what appeared to initially be a manual paper-based process, the EDPAS has been created as a web-based

# 15 COO Implement integrated project management oversight for FSA's system integration initiatives

1.1 Issue a task order under the Modernization Partner Contract to ensure continued support for integration, leadership, direction setting, reporting and contract/subcontract management

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Milestone# Action Item

Channel Status Date %Complete

Green COO 6/27/2003 100

Task order 126 was issued in March to provide for Integration Leadership across the FSA organization.

16 CIO Define an enterprise-wide data strategy and high-level implementation approach that addresses the business flow of data across the enterprise, architecture, primary ownership, standards, management, access methods, and quality

Identify the strategic focus areas necessary to develop a cohesive enterprise-wide data strategy

Green CIO 7/11/2003 100

No change.

Green CIO 6/27/2003 100

Deliverable 123.1.1 Statement of Strategic Data Focus Areas was completed and accepted on time (submitted 4/30/03, signed 5/14/03 per the task order).

Green CIO 6/16/2003 100

Deliverable 123.1.1 Statement of Strategic Data Focus Areas was completed and accepted on time (submitted 4/30/03, signed 5/14/03 per the task order).

Collaborate with all internal Department stakeholders and external stakeholders to identify business needs and requirements with respect to the data provided to FSA by others, provided by FSA to others, and managed by FSA

Green CIO 7/11/2003 030

No change.

Green FP 7/11/2003 55

A Data Quality consensus meeting was held at the NASFA conference on July 9 in order to facilitate collaboration with external stakeholders.

Green CIO 6/27/2003 30

The As-Is Data flows deliverable (123.1.2) draft is complete and will be formally submitted for delivery on 6/30/2003 (due date 5/30/2003). Deliverable 123.1.1 Statement of Strategic Data Focus Areas was completed and accepted on time (submitted 4/30/03, signed 5/14/03 per the task order). These documents are the basis for Deliverable 123.1.4 which will provide the target state assessment for integration of business data. This deliverable will include the relevance of how information should reside and be processed through FSA systems to meet its business process needs. The IPC has approved the due date per the task order for this deliverable to 10/17/2003.

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Milestone# Action Item

Channel Status Date %Complete

Green FP 6/27/2003 40

Data quality meetings have been held to document, review and prioritize data quality issues within FSA systems and data process flows. Stop Light Status changed to Green with approval of new project Completion Date. A revised milestone Completion Date is forthcoming.

#### 2.1 Map the current state and future state business flow of data, as applicable, across the enterprise

Green CIO 7/11/2003 030

No change.

Green FP 7/11/2003 45

Future/target state visioning work has begun. Meetings have been held to prepare for this effort.

Green CIO 6/27/2003 30

The As-Is Data flows deliverable (123.1.2) draft is complete and will be formally submitted for delivery on 6/30/2003. Deliverable 123.1.1 Statement of Strategic Data Focus Areas was completed and accepted on time (submitted 4/30/03, signed 5/14/03 per the task order). These documents are the basis for Deliverable 123.1.4 which will provide the target state assessment for integration of business data. This deliverable will include the relevance of how information should reside and be processed through FSA systems to meet its business process needs. The IPC has approved the due date per the task order for this deliverable to 10/17/2003.

Green FP 6/27/2003 38

Mapping of current state business and data process flows have been completed successfully. Stop Light Status changed to Green with approval of new project Completion Date. A revised milestone Completion Date is forthcoming.

# 2.1.1 Inventory legacy/operational data that is shared by systems to identify redundancy

Green CIO 7/11/2003 010

No change.

Green FP 7/11/2003 45

The inventory of data continues to progress according to the schedule.

Green CIO 6/27/2003 10

The IPC has approved the due date per the task order for this deliverable to 11/17/2003.

Milestone# Action Item

Channel Status Date %Complete

Green FP 6/27/2003 38

A revision for this action item has been proposed under the overall FSA priority #16, and is currently being reviewed. An inventory of legacy/operational data is being performed at the entity level to identify data redundancy, but not at the database or data store level. Stop Light Status changed to Green with approval of new project Completion Date. A revised milestone Completion Date is

#### 2.1.2 Determine where business data should be integrated

Green CIO 7/11/2003 030

No change.

Green FP 7/11/2003 20

Business data integration discussions continue to be held. This work effort is on schedule and on target with the new completion date.

Green CIO 6/27/2003 33

Deliverable 123.1.1 Statement of Strategic Data Focus Areas was completed and has been accepted (5/14/03). This document is the basis for Deliverable 123.1.4 which will provide the target state assessment for integration of business data. The Framework team is working closely with members of the BIG and IP Integration teams to collaborate on the target visioning taking place in their forums. The IPC has approved the due date per the task order for this deliverable to 10/17/2003.

Green FP 6/27/2003 10

Meetings have begun to discuss where business data should be integrated. This action item is in progress. Stop Light Status changed to Green with approval of new project Completion Date. A revised milestone Completion Date is forthcoming.

# 2.2 Develop requirements and initial design for Common Identifiers for School and Students.

Green CIO 7/11/2003 040

No Change.

Green CIO 6/27/2003 40

The CSID High Level Design deliverable 123.1.22 was submitted on 5/29/03. The CSID Implementation Strategy 123.1.23 deliverable is targeted to be delivered end of August. CSID High Level Design updates have been given to the BIG, Students Channel Roundtable, OPE, and Kay and Jerry. Mgt Council is scheduled for next week. The RID team is currently working with FSA to compile the current state information and high-level requirements necessary for implementation options. Deliverable 'RID Implementation Options' 123.1.24 is due 6/30/03. The IPC has approved the due date per the task order for this deliverable to 11/17/2003.

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Milestone# Action Item

Channel Status Date %Complete

# 3 Determine Current Data Quality and Establish Target State Plan and Quality Assurance Process

Green CIO 7/11/2003 025

No change.

Green CIO 6/27/2003 25

Initial business objective gathering sessions have been completed and objectives were prioritized in a Technical Strategies Consensus Meeting. The Technical Strategies Statement of Strategic Focus (123.1.6) is currently being completed (due 6/30) which will feed working sessions. The outcome of these working sessions will be input to the vision portion of the overall Data Strategy. The IPC has approved the due date per the task order for this deliverable to 11/17/2003.

# 3.1 Evaluate and identify data quality problems and identify correct source of data

Green CIO 7/11/2003 060

No change.

Green CIO 6/27/2003 60

The series of Mad Dog meetings is complete and the top 10 issues along with a set of "quick hit" items has been prioritized. The group divided the issues amongst themselves for further research and documentation which will be a part of the Data Quality Mad Dog report deliverable. The IPC has approved the due date per the task order for this deliverable to 11/17/2003.

## 3.2 Develop a data cleansing plan based on cost, value and urgency

Green CIO 7/11/2003 025

No change.

Green CIO 6/27/2003 25

The Mad Dog effort is a major component of the Quality Assurance Plan, which includes suggestions for data cleansing efforts. This plan for the Quality Assurance process will be delivered as part of deliverable 123.1.5 which is not due per the task order, until 11/17/2003. The IPC has approved the due date per the task order for this deliverable to 11/17/2003.

3.3 Develop and administer a data quality process which ensures the FSA projects implement enterprise data standards and quality standards

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Milestone# **Action Item** Channel Status Date %Complete CIO 7/11/2003 025 Green No change. Green CIO 6/27/2003 25 The Mad Dog effort is a major component of the Quality Assurance Plan, which includes suggestions for data cleansing efforts. This plan for the Quality Assurance process will be delivered as part of deliverable 123.1.5 which is not due per the task order, until 11/17/2003. The IPC has approved the due date per the task order for this deliverable to 11/17/2003. Establish an FSA data quality committee comprised of both business and technical subject matter 3.4 experts to ensure that enterprise data standards are addressed within each project 7/11/2003 025 Green

Green CIO 6/27/2003 25

The Mad Dog effort is a major component of the Quality Assurance Plan, which includes suggestions for data cleansing efforts. This plan for the Quality Assurance process will be delivered as part of deliverable 123.1.5 which is not due per the task order, until 11/17/2003. This deliverable will document a plan for implementing standards and processes to maintain quality data, but it is not the execution or administration of this plan. The IPC has approved the due date per the task order for this deliverable to 11/17/2003.

Develop an enterprise-wide extensible markup language (XML) Technical Architecture Framework to enhance data sharing and standardization with our external customers

Green CIO 7/11/2003 033

No change.

No change.

Green CIO 6/27/2003 33

Initial business objective gathering sessions (conducted in conjunction with the Technical Strategies team) have been completed. The foundation of the XML Framework consists of the XML Strategic Assessment and Enterprise Vision and the XML Technical Reference and Usage Guidelines. The XML Strategic Assessment and Enterprise Vision is currently being completed. The Technical Reference and Usage Guidelines deliverable is currently being drafted. The final delivery date, per the task order, for the Strategic Assessment is 06/30/2003 and for the Technical Reference and Usage Guidelines is 09/30/03. The XML Registry and Repository which is the last component of the framework will be delivered on 10/31/2003. The IPC has approved the due date per the task order for

4.1 Develop an XML framework including: and FSA XML Vision, XML standards, governance process, methodology, XML technical core components, sector libraries, and schemas

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Milestone# Action Item

Channel Status Date %Complete

Green CIO 7/11/2003 033

No change.

Green CIO 6/27/2003 33

Initial business objective gathering sessions (conducted in conjunction with the Technical Strategies team) have been completed. The foundation of the XML Framework consists of the XML Strategic Assessment and Enterprise Vision and the XML Technical Reference and Usage Guidelines. The XML Strategic Assessment and Enterprise Vision is currently being completed. The Technical Reference and Usage Guidelines deliverable is currently being drafted. The final delivery date, per the task order, for the Strategic Assessment is 06/30/2003 and for the Technical Reference and Usage Guidelines is 09/30/03. The XML Registry and Repository which is the last component of the framework will be delivered on 10/31/2003. The IPC has approved the due date per the task order for

# 4.2 Develop an integrated sequencing plan that identifies when and how each initiative will implement the XML framework as part of an overall enterprise data integration plan

Green CIO 7/11/2003 020

No change.

Green CIO 6/27/2003 20

Initial business objective gathering sessions (conducted in conjunction with the Technical Strategies team) have been completed. The foundation of the XML Framework consists of the XML Strategic Assessment and Enterprise Vision and the XML Technical Reference and Usage Guidelines. The XML Strategic Assessment and Enterprise Vision is currently being completed. The Technical Reference and Usage Guidelines deliverable is currently being drafted. The final delivery date, per the task order, for the Strategic Assessment is 06/30/2003 and for the Technical Reference and Usage Guidelines is 09/30/03. The XML Registry and Repository which is the last component of the framework will be delivered on 10/31/2003. The IPC has approved the due date per the task order for

## 4.3 Establish Common Record XML format

Green CIO 7/11/2003 033

No change.

Green CIO 6/27/2003 33

Initial business objective gathering sessions (conducted in conjunction with the Technical Strategies team) have been completed. The foundation of the XML Framework consists of the XML Strategic Assessment and Enterprise Vision and the XML Technical Reference and Usage Guidelines. The XML Strategic Assessment and Enterprise Vision is currently being completed. The Technical Reference and Usage Guidelines deliverable is currently being drafted. The final delivery date, per the task order, for the Strategic Assessment is 06/30/2003 and for the Technical Reference and Usage Guidelines is 09/30/03. The XML Core Component Dictionaries which establish the Common Record XML format will be delivered on 08/29/2003. The IPC has approved the due date per the task order for this deliverable to 9/30/2003.

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Milestone# Action Item

Channel Status Date %Complete

## 4.4 Identify initial requirements and initial design for XML Institutional Student Information Report (ISIR)

Green CIO 7/11/2003 066

No change.

Green CIO 6/27/2003 66

The Draft XML ISIR Schema was completed and submitted to FSA on 04/11/03. The schema has been posted to IFAP and we are currently waiting for feedback. We are currently working on initial updates that have been identified. The schema may also be revised based on preliminary work done for the XML Core Component Dictionaries. The final XML ISIR Schema will be submitted on 07/31/03. The IPC has approved the due date per the task order for this deliverable to 7/31/2003.

#### 4.5 Complete development activities to implement XML for ISIR for 2004-05

Green STU 6/27/2003 35

Implementing the ISIR in XML format has been put on hold. The Schema and Record Layout are about 90% complete. Plans to post the documents to the community in mid-summer have ceased as has the work at CPS to implement the ISIR in XML for 2004-05. Meetings are scheduled to discuss next steps with this project.

#### 5 Develop integrated Data warehouse and data mart strategy

Green CIO 7/11/2003 020

No change.

Green CIO 6/27/2003 20

Initial business objective gathering sessions have been completed and objectives were prioritized in a Technical Strategies Consensus Meeting. The Technical Strategies Statement of Strategic Focus (123.1.6) is currently being completed (due 6/30) which will feed the integrated Data Storage, Management, and Access Strategy (123.1.10). The final delivery date, per the task order, for the Data Storage, Management, and Access Strategy is 9/30/2003. The IPC has approved the due date per the task order for this deliverable to 9/30/2003.

#### 5.1 Develop Data Warehouse and Data Mart Vision

Green CIO 7/11/2003 020

No change.

Milestone# Action Item

Channel Status Date %Complete

Green CIO 6/27/2003 20

Initial business objective gathering sessions have been completed and objectives were prioritized in a Technical Strategies Consensus Meeting. The Technical Strategies Statement of Strategic Focus (123.1.6) is currently being completed (due 6/30) which will feed working sessions to assess solution options. The integrated Data Storage, Management, and Access Strategy Vision is part of the overall Technology Vision and Strategic Plan (123.1.12). The final delivery date, per the task order, for the Technology Vision and Strategic Plan is 11/17/2003. The IPC has approved the due date per the task order for this deliverable to 11/17/2003.

## 5.2 Develop Data Warehouse and Data Mart Framework

Green CIO 7/11/2003 020

No change.

Green CIO 6/27/2003 20

Initial business objective gathering sessions have been completed and objectives were prioritized in a Technical Strategies Consensus Meeting. The Technical Strategies Statement of Strategic Focus (123.1.6) is currently being completed (due 6/30). This document will feed the integrated Data Storage, Management, and Access Strategy (123.1.10). The final delivery date, per the task order, for the Data Storage, Management, and Access Strategy is 9/30/2003. These documents and the Target State Business Data Flows are the basis for the Data Warehouse / Mart portions of Deliverable 123.1.4 which will provide the target state assessment for integration of business data. This deliverable will include the relevance of how information should reside and be processed through FSA systems to meet its business process needs. The IPC has approved the due date per the task order

#### 5.3 Develop technical standards and guidelines

Green CIO 7/11/2003 010

No change.

Green CIO 6/27/2003 10

Initial business objective gathering sessions have been completed and objectives were prioritized in a Technical Strategies Consensus Meeting. The Technical Strategies Statement of Strategic Focus (123.1.6) is currently being completed (due 6/30) which will feed working sessions. The outcome of these working sessions will be input to the vision portion of the overall Data Strategy. The final delivery date, per the task order, for the Technology Vision and Strategic Plan (123.1.12) is 11/17/2003. The IPC has approved the due date per the task order for this deliverable to 11/17/2003.

5.4 Develop a strategy for enterprise wide data sharing and distribution (data storage, management and access rights)

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Milestone# Action Item

Channel Status Date %Complete

Green CIO 7/11/2003 020

No change.

Green CIO 6/27/2003 20

Initial business objective gathering sessions have been completed and objectives were prioritized in a Technical Strategies Consensus Meeting. The Technical Strategies Statement of Strategic Focus (123.1.6) is currently being completed (due 6/30). This document will feed the integrated Data Storage, Management, and Access Strategy (123.1.10). The final delivery date, per the task order, for the Data Storage, Management, and Access Strategy is 9/30/2003. Regarding data access rights, these are part of the Access Management Business Objectives collected delivery on 6/30/2003 (123.1.27). These documents and the Target State Business Data Flows are the basis for the Data Warehouse / Mart portions of Deliverable 123.1.4 which will provide the target state assessment for integration of business data. This deliverable will include the relevance of how information should reside and be processed through FSA systems to meet its business process needs. The IPC has approved the due date per the task order for this deliverable to 10/17/2003.

# 6 Develop technical standards, conventions, and data management guidelines

Green CIO 7/11/2003 020

No change.

Green CIO 6/27/2003 20

Initial business objective gathering sessions have been completed and objectives were prioritized in a Technical Strategies Consensus Meeting. The Technical Strategies Statement of Strategic Focus (123.1.6) is currently being completed (due 6/30). This document will feed the integrated Data Storage, Management, and Access Strategy (123.1.10). The final delivery date, per the task order, for the Data Storage, Management, and Access Strategy is 9/30/2003. These documents and the Target State Business Data Flows are the basis for the Data Warehouse / Mart portions of Deliverable 123.1.4 which will provide the target state assessment for integration of business data. This deliverable will include the relevance of how information should reside and be processed through FSA systems to meet its business process needs. The IPC has approved the due date per the task order

## 7 Review Security and Privacy Procedures and revise as necessary

Green CIO 7/11/2003 030

No change.

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Milestone# Action Item

Channel Status Date %Complete

Green CIO 6/27/2003 30

Security and Privacy procedures are an integral part of any Data Strategy effort and attention to Security and Privacy implications will play a part in all of the TO 123 Deliverables. However, 124 TO - Technical Security Architecture, will be the primary TO delivering information to cover this performance plan area. Where applicable, business objectives related to security and security implications, arising from Business Objective gathering sessions being conducted for Overall Data Strategy, Technical Strategies and XML, are being captured and shared with the TO 124 team. No

#### 8 Develop an enterprise web services/portal strategy

Yellow CIO 7/11/2003 020

The Technology Strategies statement of Strategic Objectives Deliverable is currently being reviewed. Much of the content will be input for the Web Services Deliverable due in August. The Web Services working sessions are scheduled to begin in late July.

Green CIO 6/27/2003 20

Initial business objective gathering sessions have been completed and objectives were prioritized in a Technical Strategies Consensus Meeting. The Technical Strategies Statement of Strategic Focus (123.1.6) is currently being completed (due 6/30) which will feed the Web Services and Web Portals Strategies (123.1.7 and 123.1.8). The final delivery date, per the task order, for the Web Services and Web Portals Strategies is 8/29/2003. The IPC has approved the due date per the task order for this deliverable to 8/29/2003.

# 18 CIO Create an overall FSA integrated security and privacy architecture

1 Convene FSA security and privacy architecture working group and provide support for meetings and deliberations

Green CIO 6/27/2003 100

No Change.

Review past work plan and update the plan with the latest business and technical developments that are applicable

Red CIO 6/27/2003 00

No Change.

Red CIO 6/20/2003 00

Central task is developing security/technology baseline -- what systems (hw/sw) are located where and how are they connected/protectee? Security Architecture task not yet awarded. This requirement was never accomplished because it was out of the scope for Task Order 124. This was identified to the IPC and they agreed to drop this measure.

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Milestone# **Action Item** Channel Status Date %Complete Integrate FSA needs with Departmental and government wide initiatives (e.g. Critical Infrastructure 3 Protection, Enterprise Architecture, eAuthentication, etc.) 099 Red 7/10 - Sent 7/7 memo to Cindy Reynolds requesting this requirement be closed and turned green due to the completion of task order work for PP 18. Accenture Task Order 124 had a decreased scope to accommodate other FSA objectives. Green CIO 6/27/2003 25 No Change: Green CIO 6/20/2003 25 Definitiion of security architecture framework will explicitly acknowledge and assess the status for use of the Critical Infrastructure Protection and eGov/eAuth components Security Architecture task was awarded. The date of completion is now 5/30/03. Met with Innovations' staff to discuss e-gov initiative and its impact on the security architecture framework. Although other initiatives were reviewed and included in the framework, actual integration was never accomplished because it was out of the scope for Task Order 124. This was identified to the IPC and they agreed to drop this measure. The framework was completed on May 30th.

Green CIO 6/27/2003 100

Recommend technical approaches to each of the security services (e.g., encryption, authentication,

No Change

etc.) required by FSA (and partner organizations)

Identify and estimate the cost of all FSA projects that will require modification to fit within the proposed enterprise security/privacy standards

Green CIO 6/27/2003 100

No Change.

Implement 1 or more proof-of-concept infrastructure impvmnts, w/intention to develop identity mgt infrastructure (enrollment, use of school/lender XML identity credentials, SSO) to support bus-facing (school/lender/GA, not PIN-based student/borrower) apps

Green CIO 6/27/2003 00

No Change.

21 STU Define strategy for EDExpress reengineering

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Milestone# Action Item

Channel Status Date %Complete

## Define Strategy for EDExpress reengineering

Green STU 7/11/2003 05

- 1. The first draft of the Product Registration was delivered on schedule the last week of June.
- 2. A Focus Group is scheduled to be held at the National Association of Student Financial Aid Administrators national conference in Salt Lake City, July 9th to gather information for FAAs regarding upcoming changes to the web.
- 3. Tentatively an update meeting is scheduled for the middle of August to present results of focus

Green STU 6/27/2003 05

This task order has just been approved and Pearson has been notified that it is funded. Requesting schedule from Pearson.

## 22 STU Develop an outreach strategy for Aid Awareness in support of OPE and tied to "No Child Left Behind"

Analyze current Student Aid Awareness publications and costs, and validate strategy

Green STU 6/27/2003 0:

The Student Aid Awareness group, working with Communications and OPA, is developing a strategy for marketing the Students Portal--with a plan targeted for early fall. While no funding prevents us from developing release 3, we will push release 2--with its targeted information, wizards/increased functionality to our audiences. (22.2, 22.3). The group (starting July 7) will develop the plan and vehicle to conduct usability study for the publications and services. This project will be about a 4-month effort and the results will inform the design and content development for the 05-06 school

#### 2 Determine additional portal functionality

Green STU 6/27/2003 05

The Student Aid Awareness group, working with Communications and OPA, is developing a strategy for marketing the Students Portal--with a plan targeted for early fall. While no funding prevents us from developing release 3, we will push release 2-with its targeted information, wizards/increased functionality to our audiences. (22.2, 22.3). The group (starting July 7) will develop the plan and vehicle to conduct usability study for the publications and services. This project will be about a 4-month effort and the results will inform the design and content development for the 05-06 school

3 Design and build Release 3 of Students Portal to incorporate revised publications and functionality

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Milestone# Action Item

Channel Status Date %Complete

Green STU 6/27/2003 05

The Student Aid Awareness group, working with Communications and OPA, is developing a strategy for marketing the Students Portal--with a plan targeted for early fall. While no funding prevents us from developing release 3, we will push release 2--with its targeted information, wizards/increased functionality to our audiences. (22.2, 22.3). The group (starting July 7) will develop the plan and vehicle to conduct usability study for the publications and services. This project will be about a 4-month effort and the results will inform the design and content development for the 05-06 school

#### 23 STU Upgrade technology and integrate Central Processing System (CPS) across the enterprise

# 1 Develop a plan for upgrading CPS

Green STU 7/11/2003 100

This CPS upgrade plan has laid the foundation for implementation of some of the viable components within the Integrated Application Process initiative.

Green STU 6/27/2003 100

This plan has laid the foundation for implementation of some of the viable components within the Integrated Application Process initiative and is completed

## 2 Requirements and design for upgrading CPS

Red STU 7/11/2003 05

Requirements and design not be done under this inititviative/task.

Green STU 6/27/2003 05

Development of a comprehensive plan that will provide solutions to upgrading technology and integration of the Central Processing System (CPS) across the enterprise

#### 25 CIO Complete the recommendations outlined in the OIG audit (A07-C001) Audit of Enterprise Architecture, issued September 30, 2002

Implement the OIG recommendations to strengthen the linkages between Enterprise Architecture management and the Capital Planning (Investment Review) processes

Green CIO 7/11/2003 005

Provided ED-wide Line of Business / Business Case / 300B alignment for the OMB Exhibit 53 reporting July 11 deadline. This is well on-track.

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Milestone# Action Item

Channel Status Date %Complete

Green CIO 6/27/2003 05

6/20 - Met with Steve Allison to discuss options. 5/28 Denise Hill analyzed the draft OMB 300B directive in which OMB has strengthened the linkage between capital planning and enterprise architecture, and prepared and distributed a high-level analysis on the impact of this linkage on the Department's reporting procedures. Denise developed an action plan for addressing the new OMB requirements. The plan is being briefed to the Department. Currently developing guidance to present to the business case owners. 05/02 - Developing a project plan with revised due dates. We are currently reviewing the dependencies on other projects that will impact the schedule (i.e. data strategy activities have priority on resources). Will submit the revised due dates shortly. We have provided an updated status to the IG to demonstrate our continued progress.

## 2 Continue to populate, validate the information in the enterprise architecture management tool

Green CIO 6/27/2003 10

6/26 - No change. 6/20 - Will begin after Popkin installation. Meeting with ED/CIO to determine roles and responsibilies. Will revise the due dates. Entrance meeting - October 24, 2001. On December 31, 2001 the IG sent back questions. Consolidated responses were sent back on January 28, 2002 and February 5, 2002. More architecture documents on January 30, 2002 and held a follow up meeting on March 4, 2002 to focus on Enterprise Architecture. 7/15 Exit conference was held -FSA rated mostly 4 on a scale of 1-5. We are currently reviewing the document with the Department and expect to send comments back to the IG by Aug 31. The joint response was sent on August 28. ED and FSA entered the CAP plan into the system on 10/16. Future status is subject to funding availability. 11/21 - Future status is subject to funding availability. The future status is suject to receiving funding. 12/10 - This item intentionally left yellow. Business Justification submitted 12/6. 12/19 - Currently reworking business case. The future status is subject to receiving funding. The revised Business Case was submitted for DSG review on Jan. 9, 2003. Jan 17 - Prelim funding approved by IPC. The item is no. 25 below the line. Funding is subject to the disposition of items 20 -24. The project is RED and at risk. 3/10 - Task Order is in contracts 4/3/2003 - Two of the milestone dated are overdue because of delays in aquiring funding and awarding the Task Order. The project milestone dates will be changed once the contract is awarded. The award is pending review by Glen Perry. Glen is expected to review the TO on April 8th.

## 3 Procure additional EA tool licenses, tool maintenance

Green CIO 7/11/2003 010

On 7/2, IPC approved new 'Current Due Date'. Status Color changed from red to green.

Red CIO 6/27/2003 10

6/26 - Still on track. Status is red pending approval from IPC to change due date. 6/20 - On-track. 5/28 - This item is on hold until the 508 issues are resolved. Popkin plans to release the 508 compliant version of the software July 2003. Popkin staff is working with the ED/CIO Assistive Technology Group and provides regular updates. 5/08 - This item is on hold until the 508 issues are resolved. ED/CIO will not allow procurement of additional licenses until Popkin makes significant progress in making their product 508 compliant. 5/02 - The task order was awarded. Developing a project plan with revised due dates. We submitted the software to the ED/CIO Technical Review Board and received approval to install the existing licenses on EDNET desktops. The ED/CIO Assistive Technology Group will not allow us to purchase additional licenses untion the product is 508 compliant. We continue to work with the Popkin staff and Assistive Technology Group to resolve the outstanding items. We have a project plan and timeline for completing the remaining items.

Milestone# Action Item

Channel Status Date %Complete

#### 4 Develop a process flow to manage the information in the FSA enterprise architecture

Green CIO 7/11/2003 010

No change in status. Continue to work with the Department to determine the business requirements for managing the flow of information and the type of information that must be tracked.

Green CIO 6/27/2003 10

6/26-No change. 6/20 - Continue to meet with prcess owners to gather requirements. 5/28 - OnTrack. 5/08 -- Denise is currenlty revising the project plan and due dates to accommodate the delay in contract award. 05/02 - Developing a project plan with revised due dates. We are currently reviewing the dependencies on other projects that will impact the schedule (i.e. data strategy activities have priority on resources). Will submit the revised due dates shortly. We have provided an updated status to the IG to demonstrate our continued progress.

Develop the requirements and technical product to export the FSA enterprise architecture contents to the Department of Education

Green CIO 7/11/2003 010

On 7/2, IPC approved new 'Current Due Date'. Status Color changed from red to green. Continue to work with the Department to determine the business requirements for managing the flow of information and the type of information that must be tracked.

Red CIO 6/27/2003 10

June 26-No change. Status is red pending approval from IPC to change due date. June 20- Migration to the updated version of Popkin is progressing. Worked with E/CIO to install Popkin on Pryia's desktop & provided desktop installation instructions to ED/CIO.5/08 - This item is on hold until the 508 issues are resolved. ED/CIO will not allow procurement of additional licenses until Popkin makes significant progress in making their product 508 compliant. 5/28 - This item is on hold until the 508 issues are resolved. Popkin plans to release the 508 compliant version of the software July 2003. Popkin staff is working with the ED/CIO Assistive Technology Group and provides regular updates.

- 29 FP Augment Leveraging Educational Assistance Partnerships (LEAP)/Supplemental Leveraging Educational Assistance Partnership (SLEAP) module in the FMS to enable direct electronic data exchange with GAPS and enhance the operational abilities of the module
  - 1 Solicit and compile community/user requirements

Red FP 6/27/2003 00

Reference Project 29 status for milestone status update.

2 Meet and define Financial Management System (FMS) to GAPS connectivity and accounting treatments

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Milestone#	Action Item		
	Channel	Status Date	%Complete
Red	FP	6/27/2003	00
	Reference Project 2	29 status for milestone status update.	
3	Test and validate the pr	rocessing stream and edits with internal and external participants	
Red	FP	6/27/2003	00
	Reference Project 2	29 status for milestone status update.	
4	Define an operational wusers	work group comprised of FSA CFO, Financial Partners, OCFO, and	d participant
Red	FP	6/27/2003	00
	Reference Project 2	29 status for milestone status update.	
5	Define strategy to enab	ole additional reporting capabilities	
Red	FP	6/27/2003	00
	Reference Project 2	29 status for milestone status update.	
6	Provide feeders to Fina	ancial Partners Data Mart in conjunction with Release III	
Red	FP	6/27/2003	00
	Reference Project 2	29 status for milestone status update.	

- 30 CFO Obtain clean financial opinion for ED. Improve FMS internal processes, progs, controls. Support reconcil. b/w FSA Op. Prtnrs, FMS, FMSS, GAPS & Treasury. Integrate w/FSA reengineered systems & perform upgrade analysis & implement Oracle Fed Financials11i
  - 10 Enhance 'Splitter' process in Financial Management System (FMS). Review FMS and Accounting Division Operations processing

Green SCH 6/27/2003 75

Integration testing and post-production readiness review complete. Plan to complete migrtion by 7/14/03. This milestone was listed as Milestone 1.6 on previous reports. It has been relocate on this, and future reports, as Milestone 30.10 to consolidate FMS related milestones under Project 30.

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Milestone# Action Item

Channel Status Date %Complete

5 Implement Guaranty Agency Forms 2000 Enhancements

Green CFO 7/11/2003 90

Forms 2000 enhancements is currently in user acceptance testing. On schedule, due to go live August 1st.

- 31 CIO Support ED, customers and business partners by participating in the President's Management Agenda E-Government initiatives
  - E-Gov Support:Implement & participate in cross-gov initiatives including eLoans proj mgmt (Pres Mgmnt Council E-Gov initiative), participation in E-Authentication & devel e-Commerce solutions for FSA paper processes & promoting standards in student aid

Green CIO 7/11/2003 045

The eLoans MOU was signed by ED (Bill Leidinger, ED OM's Assistant Secretary for Management/Chief Information Officer) on April 15 and SBA on May 12. Deliverable dates for the eLoans initiative are dependent upon the eLoans MOU being signed and funds transferred. On July 7 the eLoans team met with the DOL/GovBenefits team and OMB to discuss planning/next steps for developing the eLoans Gateway as a 'reading room' on the GovBenefits website. We learned that GovBenefits internal contracting issues are one of the primary reasons DOL has not signed the Gateway MOU accepting \$500,000 from ED. Denis Gusty, DOL GovBenefits Program Manager, and Jonathan Womer, OMB, hope to get these issues resolved by the end of next week.

Green CIO 6/27/2003 45

On March 13, 2003, Bill Hansen and Mark Forman agreed to an eLoans funding strategy in which ED would pay \$1.288 million (majority of the eLoans commitment) and three partner agencies (HUD, VA and USDA) would pay \$297,000 each to GovBenefits for a portion of their share of the eLoans commitment. The eLoans MOU was signed by ED (Bill Leidinger, ED OM's Assistant Secretary for Management/Chief Information Officer) on April 15 and SBA on May 12. Deliverable dates for the eLoans initiative are dependent upon the eLoans MOU being signed and funds transferred. On July 2, the eLoans team and partner agency / workstream leads held a visioning meeting to review our FY03 status and conduct FY04 and FY05 planning.

2 Cross Agency Web Support:Support operations & usability of existing interagency web portals incldng students.gov (student-centered interagency Web portal partnered w/FirstGov.gov) & StudentJobs.gov (student-centered interagency Web portal partnered w/OPM)

Green CIO 7/11/2003 099

In June 2003, more than 280,000 visitors came to students.gov, breaking the previous record (May, 2003) by more than 100,000 visitors. As of Monday, July 7, 11,697 people subscribed to Students.gov 'InfoSource', a subscription service that highlights the features of students.gov. Students.gov now links to 832 government and non-government student-focused websites. On 02/20/03, Innovations/E-Commerce presented a business justification and funding request to the DSG for students.gov and studentjobs.gov. The DSG recommended funding students.gov FY03 baseline operations for \$70,000, and Terri Shaw approved on 02/26/03.

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Milestone# Action Item

Channel Status Date %Complete

Green CIO 6/27/2003 50

In June 2003, more than 280,000 visitors came to students.gov, breaking the previous record (May, 2003) by more than 100,000 visitors. As of Monday, June 30, 11,635 people subscribed to Students.gov 'InfoSource', a subscription service that highlights the features of students.gov. On 02/20/03, Innovations/E-Commerce presented a business justification and funding request to the DSG for students.gov and studentjobs.gov. The DSG recommended funding students.gov FY03 baseline operations for \$70,000, and Terri Shaw approved on 02/26/03.

- 32 CFO Develop an automated tool to administer budgetary resources for FSA's programs and to provide management with the data to effectively manage those resources
  - Implement pilot based on decision

Green CFO 7/11/2003 100

Decision was made not to implement a pilot to administer budgetary resources but implement Federal Administrator.

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